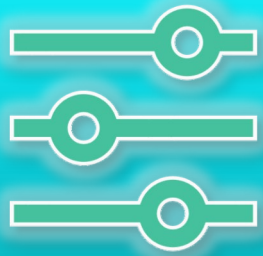


NEOGOV: TRAINING AND DEVELOPMENT

NEW HIRE TRAINING

Division of Administrative Services
Position Management



During Orientation, New Hires should have a Neo-Gov account set-up, then activated



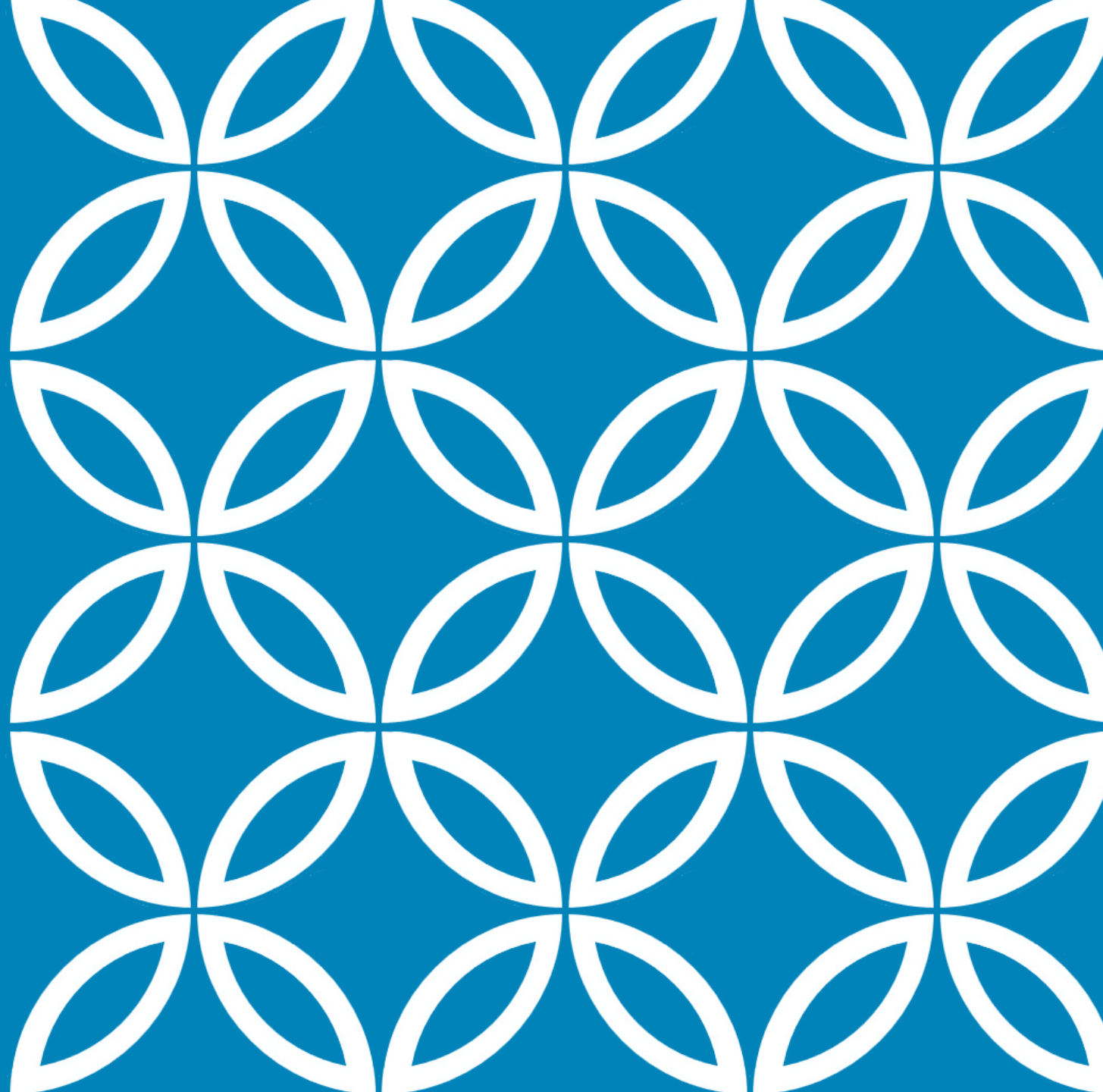
Neo-Gov is the program used to manage the Employee Performance Appraisals (EPAs)



Any changes to an employee's supervisor or position number requires updates to both their NeoGov profile and EPAs by the facility



ENTERING NEW
EMPLOYEE
INFORMATION IN
PERFORMANCE



Navigate web browser to
<https://www.neogov.com/>

The screenshot shows the Neogov dashboard for West Virginia. The top navigation bar includes a 'DASHBOARD' header, a search bar, and user information for 'AUTUMN GARDNER'. The main content area is divided into several sections: 'Tasks' (showing zero tasks), 'People' (listing Sharon Hayes as the manager), and 'My Requisitions' (showing counts for Drafts, In Progress, Approved, and Open). A 'Quick Actions' section at the bottom left offers a 'Write a Journal entry' option. The footer includes the 'NEOGOV' logo and links for 'Terms' and 'Privacy'.

West Virginia

Tasks [View All \(0\)](#)

You have zero tasks to do!
Check back later for any new tasks.

People

MY MANAGER

SH SHARON HAYES

My Requisitions [View All](#)

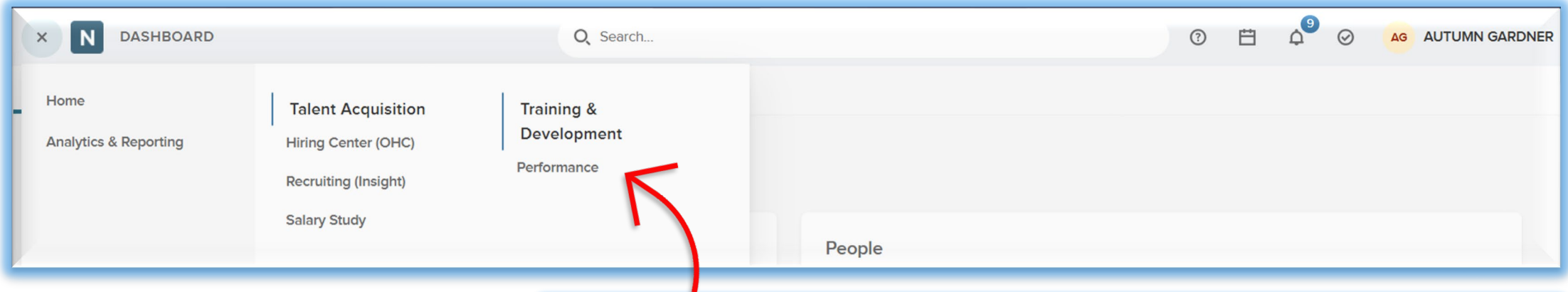
10	1	3	111
Drafts	In Progress	Approved	Open

Quick Actions

Write a Journal entry

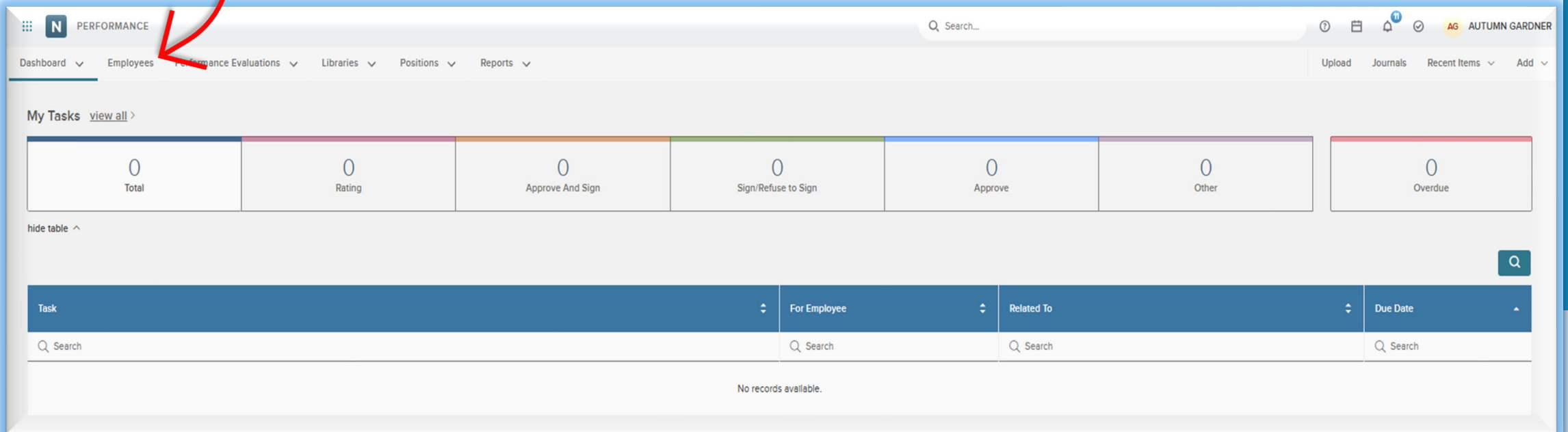
NEOGOV

[Terms](#) | [Privacy](#)



To access employee's profile,
navigate to the **Performance** section

In Performance, select **Employees**



The screenshot shows the 'PERFORMANCE' module interface. The top navigation bar includes links for Dashboard, Employees, Performance Evaluations, Libraries, Positions, and Reports. A red arrow points to the 'Employees' link. The right side of the header shows a search bar, user profile (AUTUMN GARDNER), and notification icons. Below the navigation bar, the 'My Tasks' section displays a row of task cards: Total (0), Rating (0), Approve And Sign (0), Sign/Refuse to Sign (0), Approve (0), Other (0), and Overdue (0). Below these cards is a table with columns: Task, For Employee, Related To, and Due Date. The table is currently empty, showing 'No records available.' at the bottom.

PERFORMANCE

Dashboard ▾ Employees Performance Evaluations ▾ Libraries ▾ Positions ▾ Reports ▾

Search...

Upload Journals Recent Items ▾ Add ▾

My Tasks [view all](#) >

0 Total	0 Rating	0 Approve And Sign	0 Sign/Refuse to Sign	0 Approve	0 Other	0 Overdue
------------	-------------	-----------------------	--------------------------	--------------	------------	--------------

hide table ^

Task	For Employee	Related To	Due Date
No records available.			

Begin adding a new employee manually by selecting the + button in the upper left of the table

Employee List

Show All Employees

Bulk Actions

	Photo	Employee # ▲	Last Name ▼	First Name
		Q Search	Q Search	Q Search

(Temporary employees should never be entered into NeoGov)

This screen will appear:

Fill out all fields that have an asterisk (*)

The screenshot shows a web form for entering employee information. At the top, there is a profile picture placeholder and an 'Upload photo' button. Below this, the form is divided into sections: 'Employee Info' and 'Hire Info'. In the 'Employee Info' section, there are fields for First Name, Middle Name, Last Name, Employee Number, and Position. The Position field has a dropdown menu with 'Choose Position' and 'Add new' options. There are also dropdowns for Direct Manager and Additional Manager(s). The 'Hire Info' section includes fields for Hire Date, Position Start Date, and PTE. At the bottom, there are fields for Address 1, Address 2, State/Province, Zip/Postal, and Email. Asterisks (*) are placed next to the First Name, Last Name, Employee Number, Position, Direct Manager, Additional Manager(s), Hire Date, Position Start Date, PTE, and Email fields, indicating they are required. A small red asterisk is also present next to the 'Add new' link in the Position field.

Employee Info

* Fields are required:

* First Name

Middle Name

* Last Name

* Employee Number

* Position

Choose Position or Add new

Direct Manager

Additional Manager(s)

Hire Info

Hire Date

* Position Start Date

* PTE

Address 1

Address 2

State/Province

Zip/Postal

* Email

Always enter
information in all
CAPS

Employee Info

* Fields are required.

* First Name

Middle Name

* Last Name

* Employee Number

* Position

Choose Position or [Add new](#)


Enter employee name,
First Name then **Last Name**

Enter ten-digit **Employee Number**
(including **all zeros**)

Select **Choose Position**

Search position number
by **Position Code**

Position
information will
auto-populate
once position
number has been
entered



	Position Code ▴	Position Title ▴	Department C... ▴	Department ▴
	<input type="text" value="Q 0623p000 x"/>	<input type="text" value="Q Search"/>	<input type="text" value="Q Search"/>	<input type="text" value="Q Search"/>
<input type="checkbox"/>	0623P00008	ADMINISTRATIV...	0623	DHS - Division of...
<input type="checkbox"/>	0623P00009	ADMINISTRATIV...	0623	DHS - Division of...
<input type="checkbox"/>	0623P00018	ACCOUNTING T...	0623	DHS - Division of...

First Previous 1 Next Last 10 ▾ Items per page

Select Position

Select Save

← Back to Employee Information

Choose Position

1 record(s) are selected.

	Position Co... ▲	Position Title ▲	Departmen... ▲	Department ▲	Division Co... ▲
	Q 0623P00 X	Q Search	Q Search	Q Search	Q Search
<input checked="" type="checkbox"/>	0623P00702	PROCUREMENT...	0623	DHS - Division...	

First Previous 1 Next Last 10 ▼ Items per page

(Never select **Add New**; contact DAS if position is not listed)

Search and select the employee's **Direct Manager**

The screenshot shows a form with the following fields and annotations:

- Direct Manager:** A dropdown menu with "Select" as the placeholder. A red arrow points to it from the annotation "Search and select the employee's **Direct Manager**".
- Hire Info:** A section header.
- Hire Date:** A date picker field with "Select Date" as the placeholder. A red arrow points to it from the annotation "Add Hire Date".
- Position Start Date:** A date picker field with "Select Date" as the placeholder. A red arrow points to it from the annotation "Add Position Start Date".
- FTE:** A text input field with "1.00" as the value. A red arrow points to it from the annotation "FTE should always be 1.00".

Below the Direct Manager dropdown, there is a link that says "Add up to 5 additional managers".

Never list Additional Managers; only 1 manager should be listed

Do not enter employee's address; leave blank

Contact Info

Country

Search or browse

Address 1

Address 2

City

State/Province

Zip/Postal

Search or browse

Enter employee's wv.gov
email address

Phone

* Email

Online Access User Account

☒ Send Account Activation Email

Cancel

Send Account Activation Email
must be selected

Select
Save

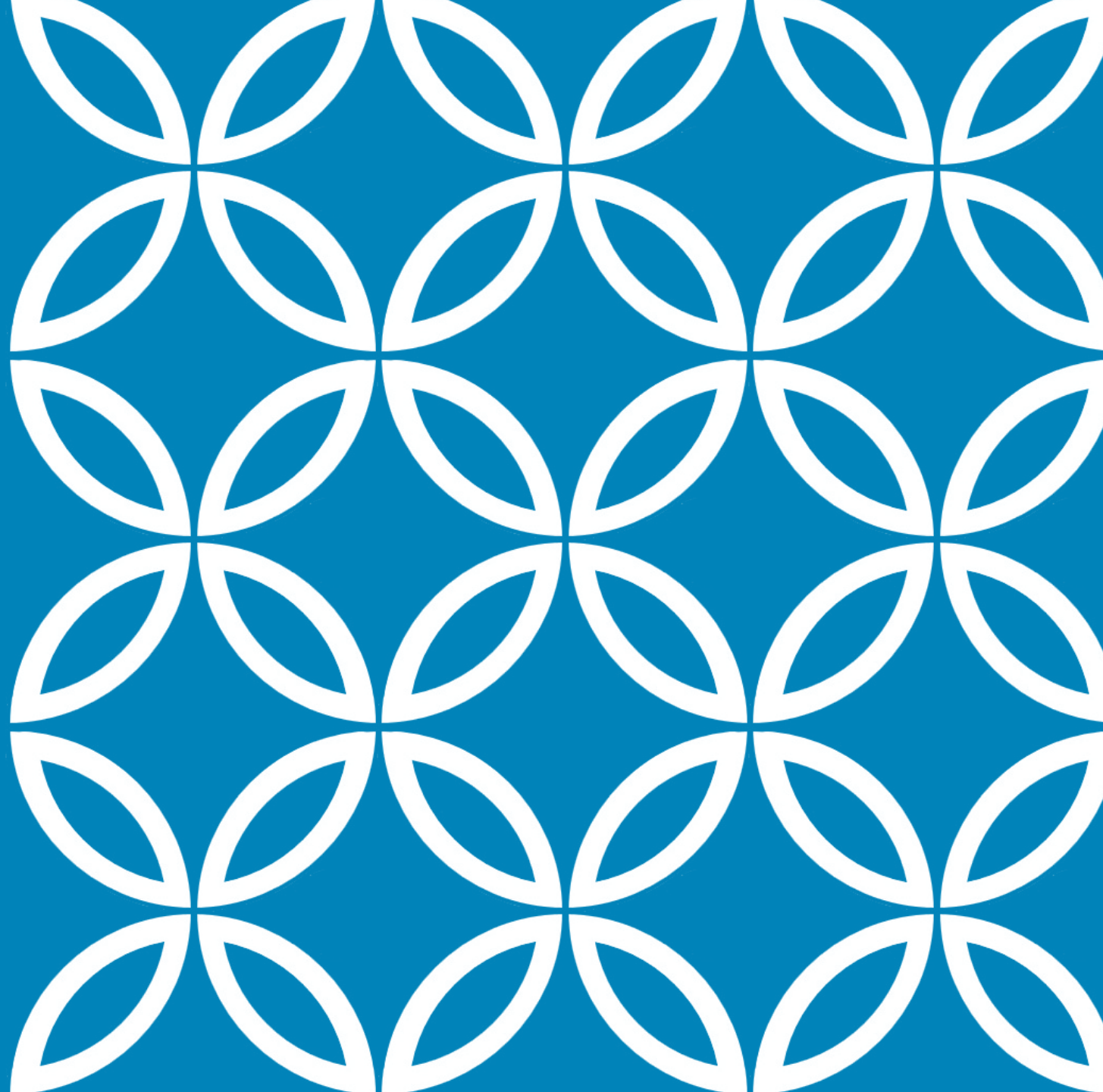
Where can the new hire's NeoGov activation link be found?

The activation link is sent to the new hire's email

**Activation link is only good for 24 hours and
may go to spam folder**



CHANGING POSITION NUMBERS IN PERFORMANCE



When does an employee change position numbers?

Every time they move into a new position


**With the exception of moving through the
Correctional Officer 1-3 or Correctional
Counselor 1-2 series**

Search for
employee, either
by employee
number or
employee name

Dashboard Employees Performance Evaluations Library Positions Reports

Employee List

+ Show All Employees Bulk Actions

	Photo	Employee #	Last Name	First Name	Direct Manager	Position
		Search	Search gardner X	Search autumn X	Search	Search
<input type="checkbox"/>		0000164531	GARDNER	AUTUMN	SHARON HAYES	HUMAN RESOURCES GENERALIST 1

First Previous 1 Next Last 10 Items per page

AG

AUTUMN GARDNER

HUMAN RESOURCES GENERALIST 1 | DHS - Division of Administrative Services

Employee Details

Evaluations

Tasks

Development Plans

Documents

Employee Details

Employee Information

EMAIL AUTUMN.R.GARDNER@WV.GOV	EMPLOYEE NUMBER 0000164531	ONLINE ACCESS Activated
HIRE DATE 06/18/2022	POSITION START DATE 11/18/2023	
POSITION TITLE HUMAN RESOURCES GENERALIST 1	DEPARTMENT DHS - Division of Administrative Ser...	DIVISION
CLASS SPEC Human Resources Generalist 1	DIRECT MANAGER SHARON HAYES	ADDITIONAL MANAGER(S) -
ADDRESS -	PHONE NUMBER -	ACTIVE Yes

SH SHARON HAYES
ADMINISTRATIVE SERVIC...

AG You
HUMAN RESOURCES GE...

View Company

Select edit (the pencil)
under employee
information box

Select Change Position



Change Position or [Add new](#)

 POSITION INFO

Position	(0623PD1571) HUMAN RESOURCES GENERALIST 1
Department	(0623) DHS - Division of Administrative Services
Division	--
Class Spec	(7984) Human Resources Generalist 1
Position Type	(Full-Time Permanent) Full- Time Permanent
Bargaining Unit	--

Select position
number

Save

Enter employee's new
position number

← Back to Employee Information

Choose Position

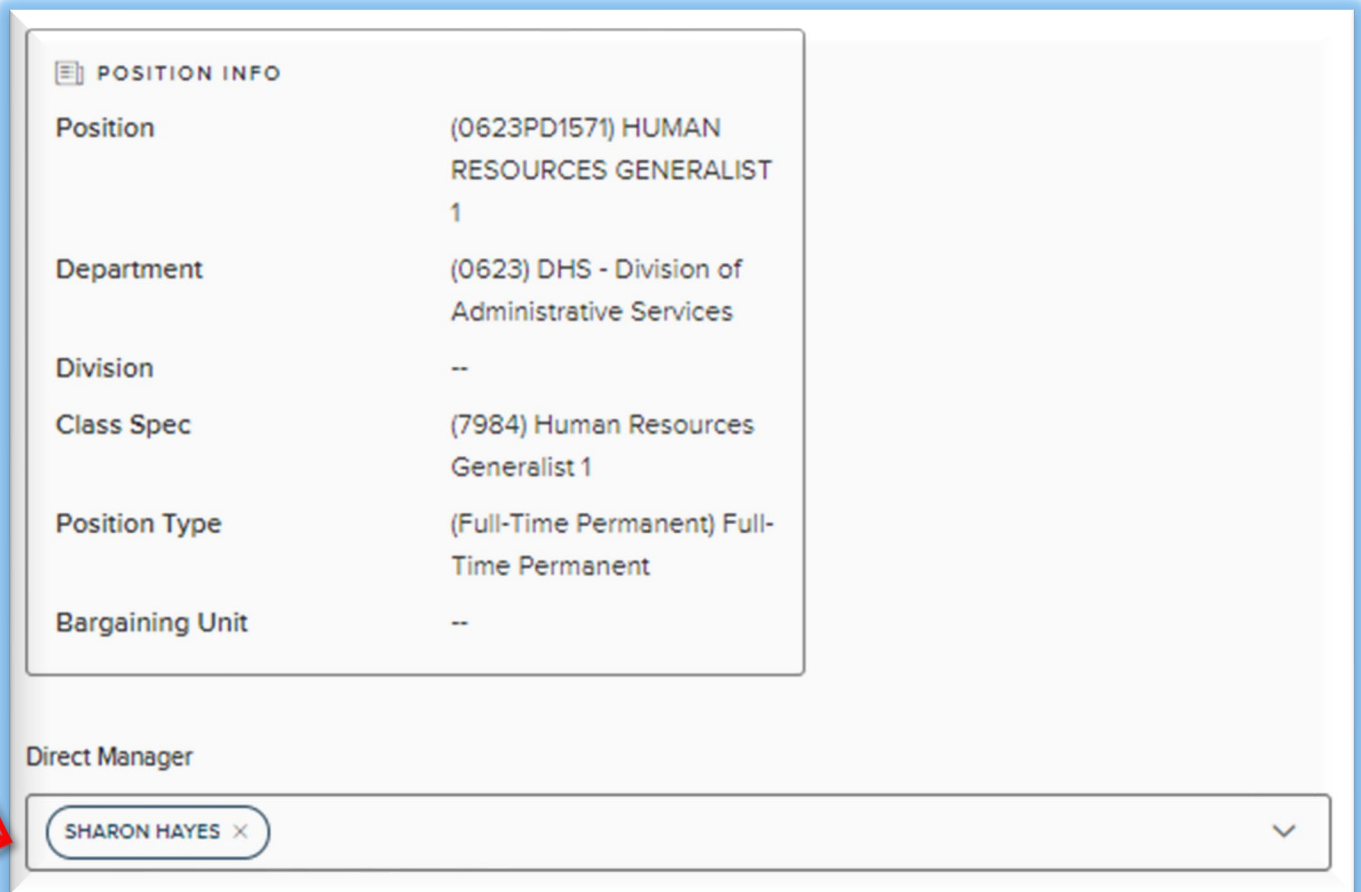
1 record(s) are selected.

	Position Code ▾	Position Title ▾	Department C... ▾	Department ▾
	<input type="text" value="623pc0026"/>	<input type="text" value="Search"/>	<input type="text" value="Search"/>	<input type="text" value="Search"/>
<input checked="" type="checkbox"/>	0623PC0026	Director, Office o...	0623	DHS - Division of...

First Previous 1 Next Last 10 ▾ Items per page

(Never select **Add New**; contact DAS if position is not listed)

Remember to
always change the
Direct Manager
when changing
position numbers



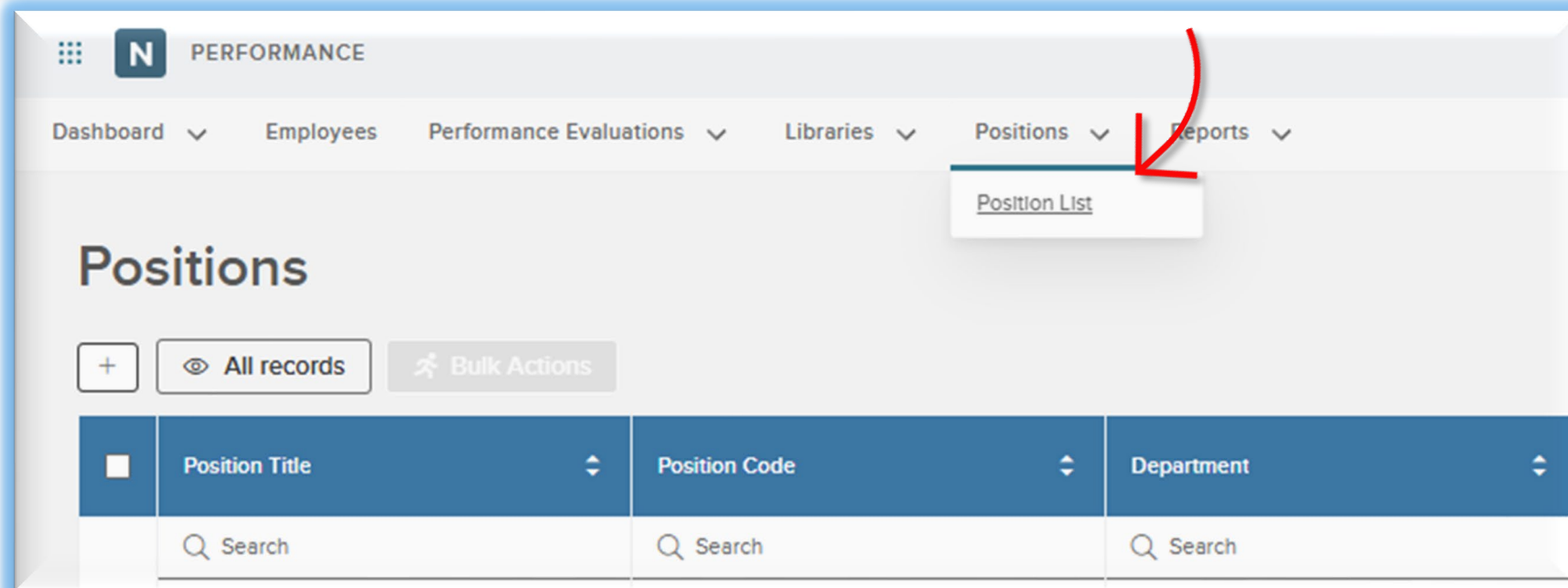
The screenshot shows a web form titled "POSITION INFO" with a list of fields and their values. Below this list is a "Direct Manager" section with a dropdown menu. A red arrow points from the text box on the left to the dropdown menu.

POSITION INFO	
Position	(0623PD1571) HUMAN RESOURCES GENERALIST 1
Department	(0623) DHS - Division of Administrative Services
Division	--
Class Spec	(7984) Human Resources Generalist 1
Position Type	(Full-Time Permanent) Full-Time Permanent
Bargaining Unit	--

Direct Manager

SHARON HAYES ×

Position titles for Correctional Officer's (1-3) and Correctional Counselor's (1-2) are interchangeable and are updated in Performance under **Positions List**



PERFORMANCE

Search...

Dashboard Employees Performance Evaluations Libraries Positions Reports

Upload Journals Recent Items Add

Positions

+ All records Bulk Actions

	Position Title	Position Code	Department	Division	Class Spec	Employees	Active	Actions
	Q Search	Q 0608PJ0690	Q Search	Q Search	Q Search	Q Search	Q Search	
<input type="checkbox"/>	CORRECTIONAL OFFICER 3	0608PJ0690	DHS - DCR - Gene Spadaro Juvenil...		Correctional Officer 3	0	Yes	

First Previous 1 Showing 1 of 1 items

Enter the **Position Code (Number)**

Under **Class Spec**, this position is listed as a **Correctional Officer 3**

There are **0 Employees** filling this position

Click on the position to open

Select **Edit**

[← Back](#)

CORRECTIONAL OFFICER 3

* Fields are required.

Position Details

* Title

CORRECTIONAL OFFICER 3

* Position Code

0608PJ0690

Update the **Title**

Description

* Department

DHS - DCR - Gene Spadaro Juvenile Center

Division

Select

Class Spec

Correctional Officer 3

Bargaining Unit

Select

Update the
Class Spec

Position Type

Select

Max FTE

Current FTE

1

Select Position Status

Employment Status ⓘ

Active

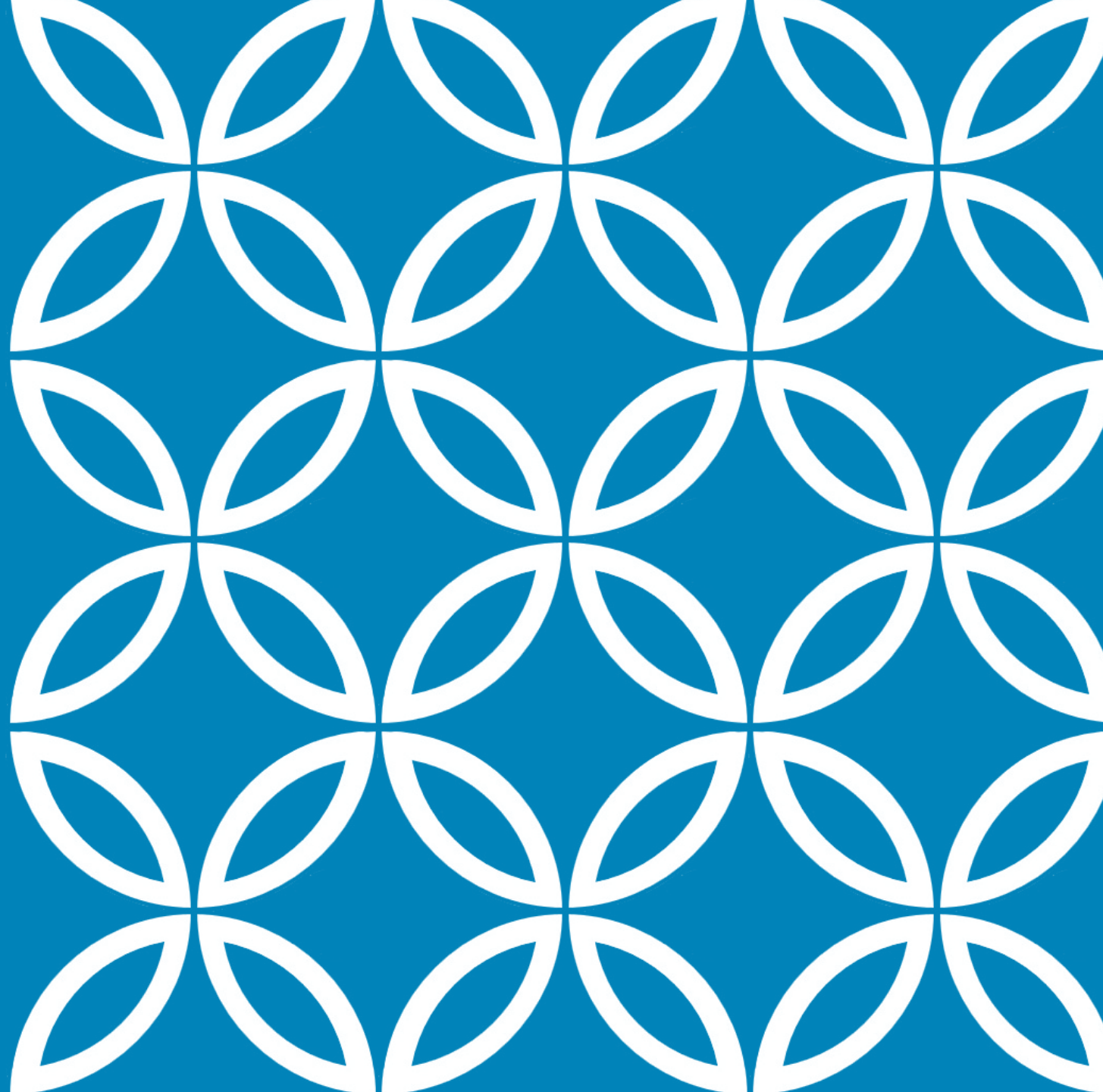
Save

Cancel

Select **Save**



TERMINATING EMPLOYEES IN PERFORMANCE



Search for
employee, either
by employee
number or
employee name

Dashboard Employees Performance Evaluations Library Positions Reports

Employee List

+ Show All Employees Bulk Actions

	Photo	Employee #	Last Name	First Name	Direct Manager	Position
		Search	Search gardner	Search autumn	Search	Search
<input type="checkbox"/>	AG	0000164531	GARDNER	AUTUMN	SHARON HAYES	HUMAN RESOURCES GENERALIST 1

First Previous 1 Next Last 10 Items per page

Select edit (the pencil)
under Employee
Information box

AG

AUTUMN GARDNER

HUMAN RESOURCES GENERALIST 1 | DHS - Division of Administrative Services

Employee Details

Evaluations

Tasks

Development Plans

Documents

Employee Details

Employee Information

EMAIL	EMPLOYEE NUMBER	ONLINE ACCESS
AUTUMN.R.GARDNER@WV.GOV	0000164531	Activated
HIRE DATE	POSITION START DATE	
06/18/2022	11/18/2023	
POSITION TITLE	DEPARTMENT	DIVISION
HUMAN RESOURCES GENERALIST 1	DHS - Division of Administrative Ser...	
CLASS SPEC	DIRECT MANAGER	ADDITIONAL MANAGER(S)
Human Resources Generalist 1	SHARON HAYES	-
ADDRESS	PHONE NUMBER	ACTIVE
-	-	Yes

Hierarchy

AD

APRIL DARNELL

ADMINISTRATIVE SERVIC...

SH

SHARON HAYES

ADMINISTRATIVE SERVIC...

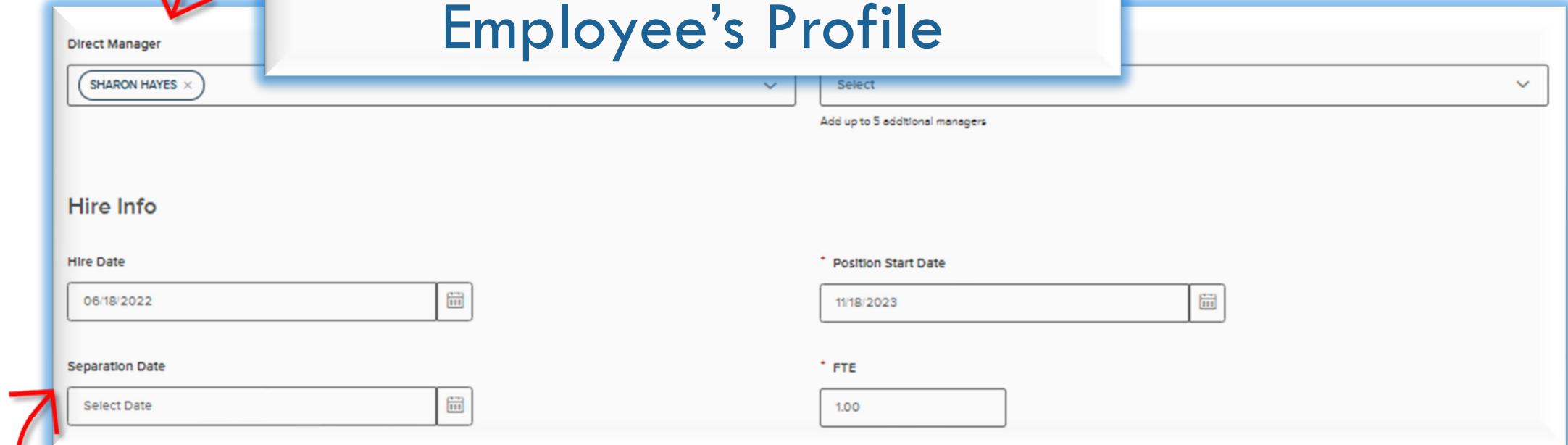
AG

You

HUMAN RESOURCES GE...

View Company

Scroll down and remove the
Direct Manager from the
Employee's Profile



The screenshot shows a web form for an employee profile. At the top, there is a 'Direct Manager' section with a dropdown menu currently showing 'SHARON HAYES'. A red arrow points to this dropdown. Below this is a 'Hire Info' section containing four fields: 'Hire Date' (06/18/2022), 'Position Start Date' (11/18/2023), 'Separation Date' (a placeholder 'Select Date'), and 'FTE' (1.00). A red arrow points to the 'Separation Date' field. The text 'Add up to 5 additional managers' is visible below the manager dropdown.

Direct Manager

SHARON HAYES x

Select

Add up to 5 additional managers

Hire Info

Hire Date

06/18/2022

Position Start Date

11/18/2023

Separation Date

Select Date

FTE


1.00

Do not enter **Separation Date**

Remember to select
Save


Save



AG **AUTUMN GARDNER**
HUMAN RESOURCES GENERALIST 1 | DHS - Division of Administrative Services

Upload Document | Journal Entries | 0 | 

Employee Details | Evaluations | Tasks | Development Plans | Documents


Select the
Settings Wheel

Upload Document | Journal Entries | 0 | 


-  Terminate
-  Exclude from Automatic or Bulk Evaluation Creation


Select
Terminate

Termination Details


 AUTUMN GARDNER
HUMAN RESOURCES

• Fields are required.
• Termination Date

04/01/2024 

 Online access will be deactivated at the end of the termination date

☒ Cancel all evaluations and tasks related to evaluations for this employee at the end of their termination date

 Notes about Termination

Immediately upon submitting the termination action for the employee:

- All of their current Onboard tasks will be canceled.
- All Onboard forms for which the Archive setting is enabled will be saved as read-only PDFs.

At the end of the employee's termination date:

- All of their current eForms tasks are canceled and eForms related forms are saved as read-only PDFs.
- All non completed Learn courses are dropped, and they will not be considered in course enrollment counts.

Plans and removed from

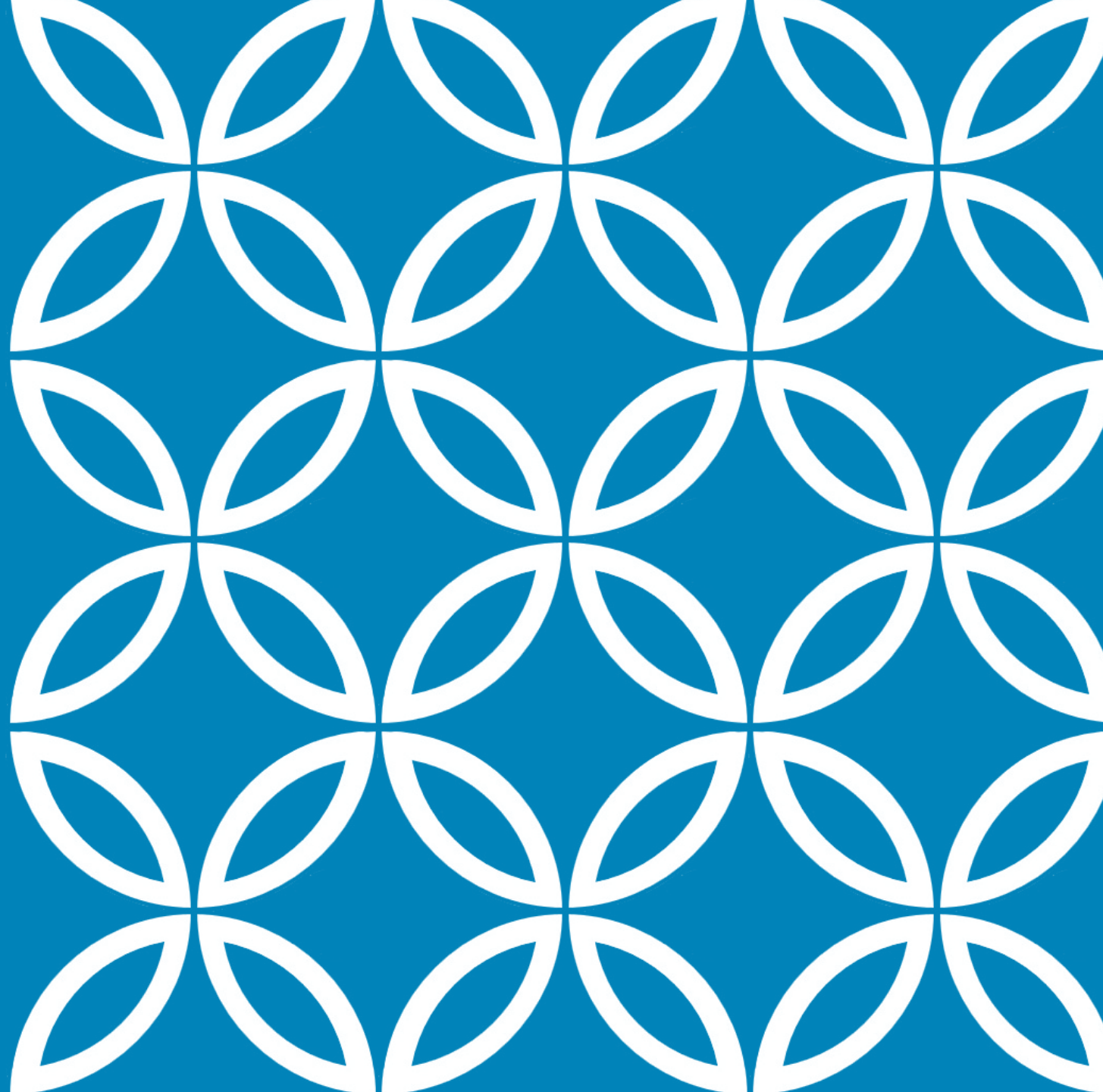
Cancel **Terminate**

Enter
Termination Date

Check the box to cancel all
evaluations for employee

Select
Terminate


TERMINATING SUPERVISORS IN PERFORMANCE



Search for
employee, either
by employee
number or
employee name

Dashboard Employees Performance Evaluations Library Positions Reports

Employee List

<input type="checkbox"/>	Photo	Employee #	Last Name	First Name	Direct Manager	Position
		<input type="text" value="Search"/>	<input type="text" value="gardner"/>	<input type="text" value="autumn"/>	<input type="text" value="Search"/>	<input type="text" value="Search"/>
<input type="checkbox"/>		0000164531	GARDNER	AUTUMN	SHARON HAYES	HUMAN RESOURCES GENERALIST 1

First Previous 1 Next Last Items per page

Hierarchy



[View Company](#)

Each direct report must be reassigned to a new manager

AG

AUTUMN GARDNER

HUMAN RESOURCES GENERALIST 1 | DHS - Division of Administrative Services

Employee Details

Evaluations

Tasks

Development Plans

Documents

Employee Details

Employee Information

EMAIL AUTUMN.R.GARDNER@WV.GOV	EMPLOYEE NUMBER 0000164531	ONLINE ACCESS Activated
HIRE DATE 06/18/2022	POSITION START DATE 11/18/2023	
POSITION TITLE HUMAN RESOURCES GENERALIST 1	DEPARTMENT DHS - Division of Administrative Ser...	DIVISION
CLASS SPEC Human Resources Generalist 1	DIRECT MANAGER SHARON HAYES	ADDITIONAL MANAGER(S) -
ADDRESS -	PHONE NUMBER -	ACTIVE Yes

SH SHARON HAYES
ADMINISTRATIVE SERVIC...

AG You
HUMAN RESOURCES GE...

View Company

Select edit (the pencil)
under Employee
Information box

Delete and reassign
a **Direct Manager**
to each employee
assigned to
departing manager

POSITION INFO	
Position	(0623PD1571) HUMAN RESOURCES GENERALIST 1
Department	(0623) DHS - Division of Administrative Services
Division	--
Class Spec	(7984) Human Resources Generalist 1
Position Type	(Full-Time Permanent) Full-Time Permanent
Bargaining Unit	--

Direct Manager

SHARON HAYES x

Once the employees have been assigned a new manager, you can now go in and terminate the departing manager

SH SHARON HAYES
ADMINISTRATIVE SERVICES MANAGER 1 | DHS - Division of Administrative Services

Employee Details Evaluations Tasks Development Plans Documents

Upload Document Journal Entries | 0

Select the
Settings Wheel

Upload Document Journal Entries | 0

- ⊘ Terminate
- ⊖ Exclude from Automatic or Bulk Evaluation Creation

Select
Terminate

Enter Termination date

04/01/2024



Online access will be deactivated at the end of the termination date



Cancel all evaluations and tasks related to evaluations for this employee at the end of their termination date

Check box to cancel all evaluations for employee

Termination Details



SHARON HAYES
ADMINISTRATIVE SERVIC...

4 Direct Reports

KK

AG

MV

JN



This employee is a manager. Consider assigning a new manager and reassigning the manager's tasks.

- Fields are required.
- Termination Date

04/01/2024

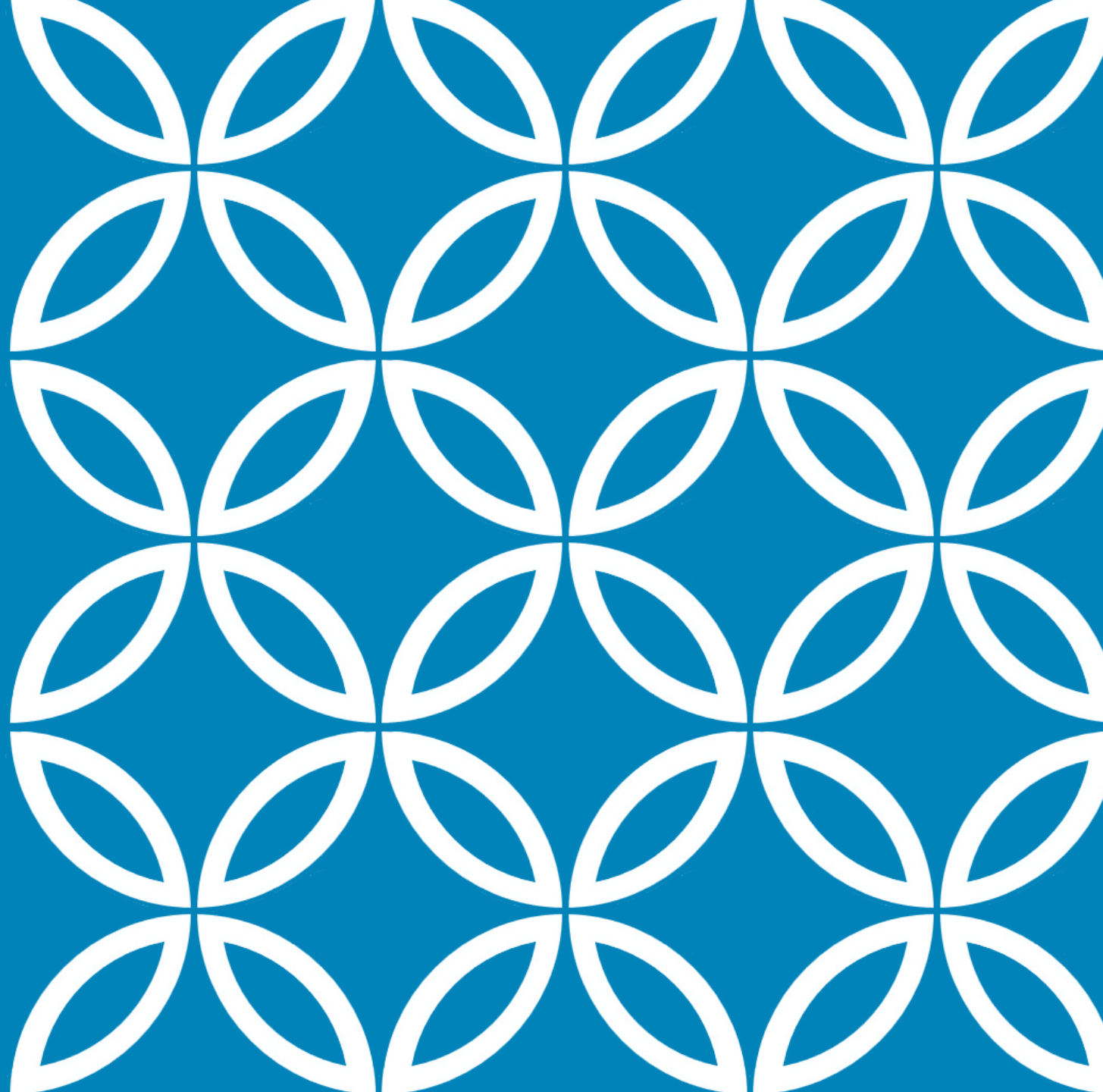


Online access will be deactivated at the end of the termination date

- ☒ Cancel all evaluations and tasks related to evaluations for this employee at the end of their termination date

If direct reports have not been reassigned, NeoGov will remind you in the termination screen

ACCESSING EPA REPORTS



In Performance,

select the Reports tab

The screenshot shows the 'PERFORMANCE' module interface. A red arrow points from the 'In Performance,' text to the 'N' icon in the top left. Another red arrow points from the 'select the Reports tab' text to the 'Reports' dropdown menu in the top navigation bar. The 'Reports' dropdown is open, showing 'Reports' and 'Organization Chart' options. Below the navigation bar, there is a 'My Tasks' section with a 'view all >' link. Below this is a table with three columns: 'Total', 'Rating', and 'Approve And Sign'. Each column has a large '0' in the center. At the bottom left, there is a 'hide table ^' link.

Dashboard ▾ Employees Performance Evaluations ▾ Libraries ▾ Positions ▾ Reports ▾

Reports

Organization Chart

My Tasks [view all >](#)

0 Total	0 Rating	0 Approve And Sign
------------	-------------	-----------------------

hide table ^

The Reports Dashboard screen will appear

Reports Dashboard

Completed Evaluations ⓘ



Completed Rating Tasks ⓘ



Completed Approval Tasks ⓘ



Created/Shared Journals ⓘ

826 728
CREATED SHARED

Employees Without Evaluation ⓘ



Reports

Evaluation Status By Department Report

Aggregated status of all active evaluations summarized by Department

Evaluation Status Detail

Detailed status of all active evaluations

Performance Rating

Overall performance ratings for selected evaluations.

Job Duty or Goal Status

Status of Job Duty or Goals by Department.

Job Duty or Goal Status by Employee

Status of Job Duty or Goals by employee.

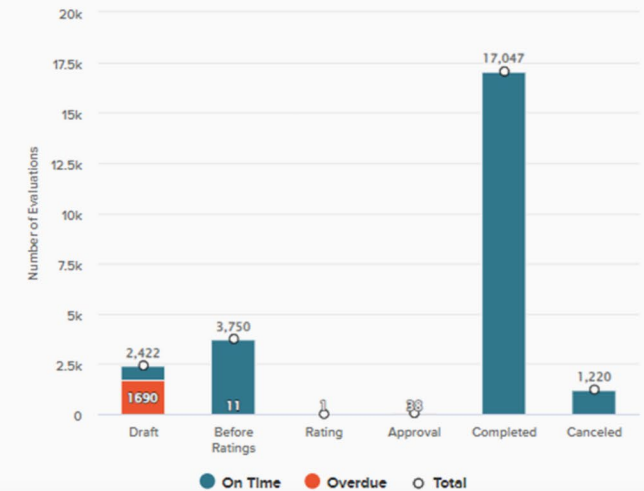
Item Ratings

Individual ratings, used to identify strengths and weaknesses.

Task Status

Summary of Tasks and their Status

Evaluation Status Detail Report



Select Task Status



Reports

Evaluation Status By Department Report

Aggregated status of all active evaluations summarized by Department

Evaluation Status Detail

Detailed status of all active evaluations

Performance Rating

Overall performance ratings for selected evaluations.

Job Duty or Goal Status

Status of Job Duty or Goals by Department.

Job Duty or Goal Status by Employee

Status of Job Duty or Goals by employee.

Item Ratings

Individual ratings, used to identify strengths and weaknesses.

Task Status

Summary of Tasks and their Status

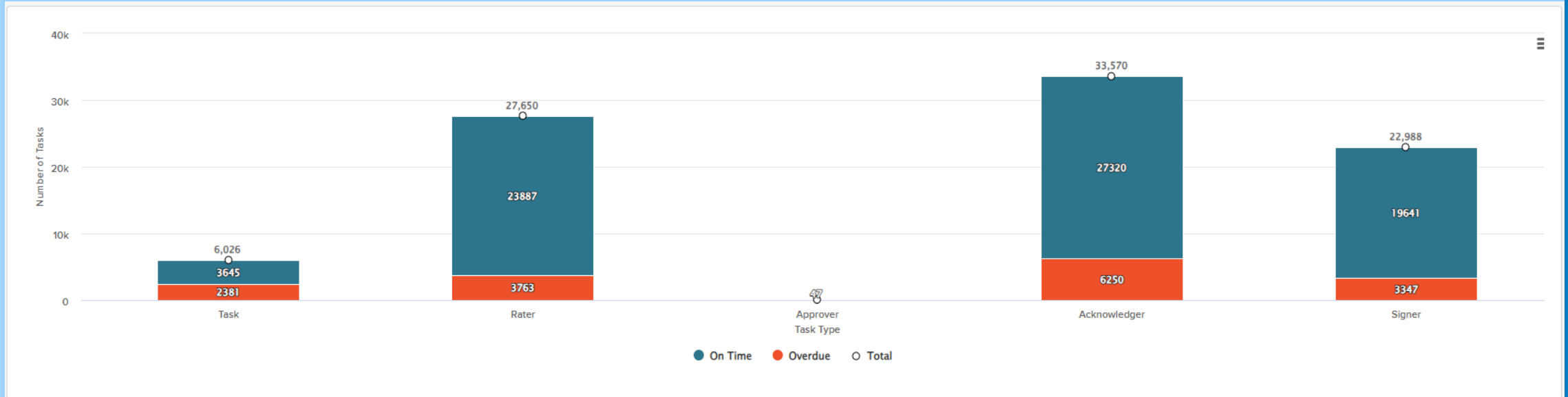
Approval Status

Approval Status for all approvals

Current vs. Historical Overall Performance

Compare Overall Performance Ratings from the Current Year with Previous Years

Scroll down



Navigation and Filter Bar:

- Buttons: Schedule Exports, Default (selected), Bulk Actions
- Icons: List view, Filter, Search
- Table Headers: Task Assignee(s), Department, Department Code, Related to, Subject, Priority, Status, Due Date

Select Default

This side panel will appear and display several filter options

DOP will create a New View for every new EPA cycle

Custom Views

Close

Create New View

☒ Default

Default view

☐ Upcoming Tasks (due this month)

☐ Overdue Tasks

☐ 2024 EPA-1 Completion Status (Standard PY, Not Draft, Not Canceled)

☐ 2024 all EPA-1 tasks

☐ 2024 EPA-2 Manager tasks

☐ 2024 EPA-2 employee signature tasks

☐ 2024 EPA-2 Current Tasks (Standard PY, Not Draft, Not Canceled)

☐ 2025 EPA-1 Completion Status (Standard PY, Not Draft, Not Canceled)

To view the current month's EPAs, select
Upcoming Tasks (due this month)



Custom Views

Close

Create New View

☐ Default

Default view

☒ Upcoming Tasks (due this month)

[Set Default](#)

☐ Overdue Tasks

☐ 2024 EPA-1 Completion Status (Standard PY, Not Draft, Not Canceled)

☐ 2024 all EPA-1 tasks

☐ 2024 EPA-2 Manager tasks

☐ 2024 EPA-2 employee signature tasks

☐ 2024 EPA-2 Current Tasks (Standard PY, Not Draft, Not Canceled)

☐ 2025 EPA-1 Completion Status (Standard PY, Not Draft, Not Canceled)

To view outstanding EPAs in the current cycle, select the view that reflects the year and current step in the cycle; for example, the 2025 EPA-1 view will show all EPA 1s due in 2025

Custom Views

Close

Create New View

☐ Default

Default view

☐ Upcoming Tasks (due this month)

☐ Overdue Tasks

☐ 2024 EPA-1 Completion Status (Standard PY, Not Draft, Not Canceled)

☐ 2024 all EPA-1 tasks

☐ 2024 EPA-2 Manager tasks

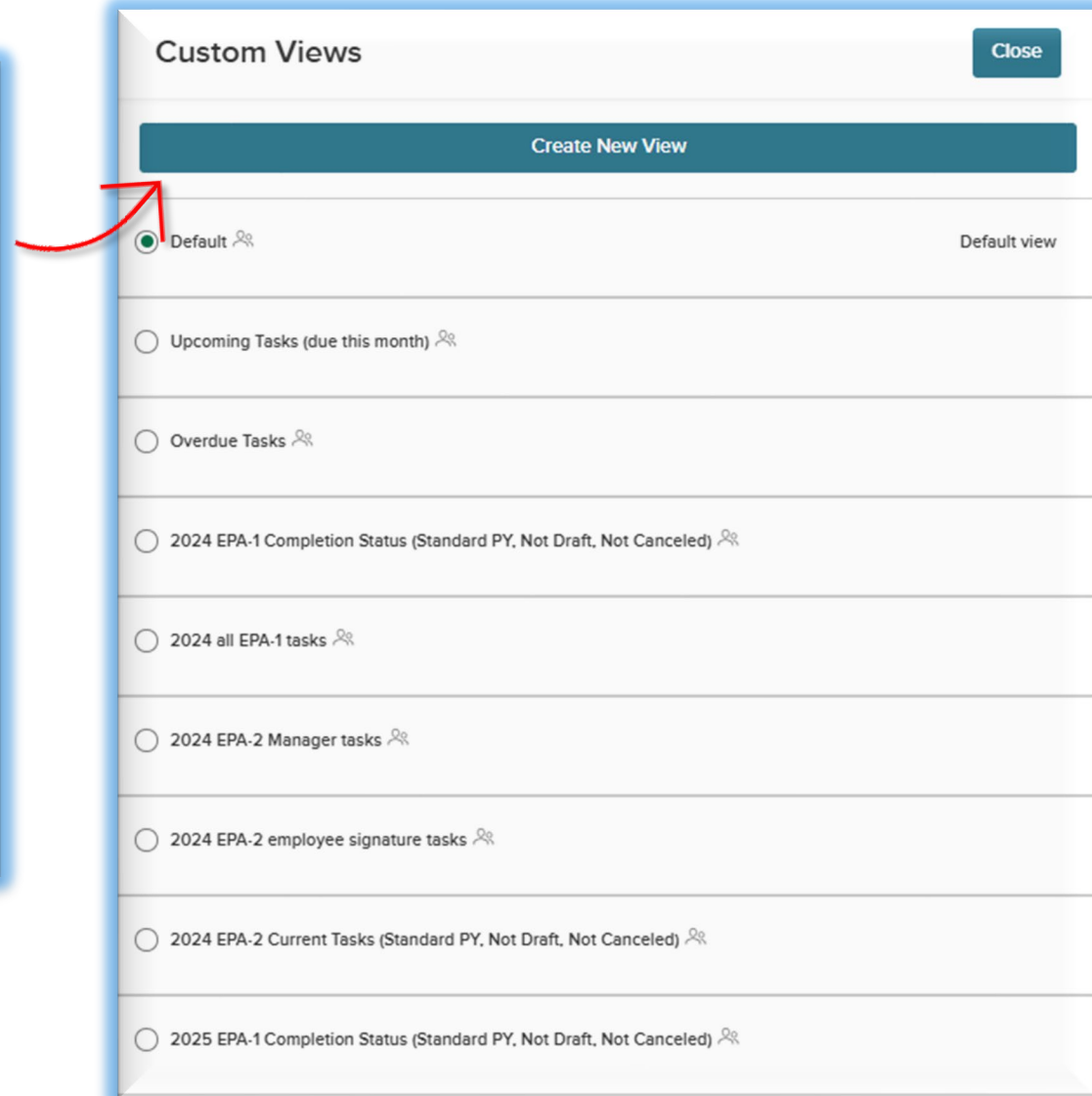
☐ 2024 EPA-2 employee signature tasks

☐ 2024 EPA-2 Current Tasks (Standard PY, Not Draft, Not Canceled)

☒ 2025 EPA-1 Completion Status (Standard PY, Not Draft, Not Canceled)

Set Default







The **Create New View** button allows for the creation of Custom Views specific to the facility's EPA report generation needs



The screenshot shows a 'Custom Views' modal window. At the top right is a 'Close' button. Below the title bar is a dark teal button labeled 'Create New View'. A red arrow points to this button. Below the button is a list of views, each with a radio button and a label. The first view, 'Default', is selected and has a 'Default view' label on the right. The other views are 'Upcoming Tasks (due this month)', 'Overdue Tasks', '2024 EPA-1 Completion Status (Standard PY, Not Draft, Not Canceled)', '2024 all EPA-1 tasks', '2024 EPA-2 Manager tasks', '2024 EPA-2 employee signature tasks', '2024 EPA-2 Current Tasks (Standard PY, Not Draft, Not Canceled)', and '2025 EPA-1 Completion Status (Standard PY, Not Draft, Not Canceled)'. Each view label is followed by a small icon of two people.

View Name	Status	Default View
Default	<input checked="" type="radio"/>	Default view
Upcoming Tasks (due this month)	<input type="radio"/>	
Overdue Tasks	<input type="radio"/>	
2024 EPA-1 Completion Status (Standard PY, Not Draft, Not Canceled)	<input type="radio"/>	
2024 all EPA-1 tasks	<input type="radio"/>	
2024 EPA-2 Manager tasks	<input type="radio"/>	
2024 EPA-2 employee signature tasks	<input type="radio"/>	
2024 EPA-2 Current Tasks (Standard PY, Not Draft, Not Canceled)	<input type="radio"/>	
2025 EPA-1 Completion Status (Standard PY, Not Draft, Not Canceled)	<input type="radio"/>	

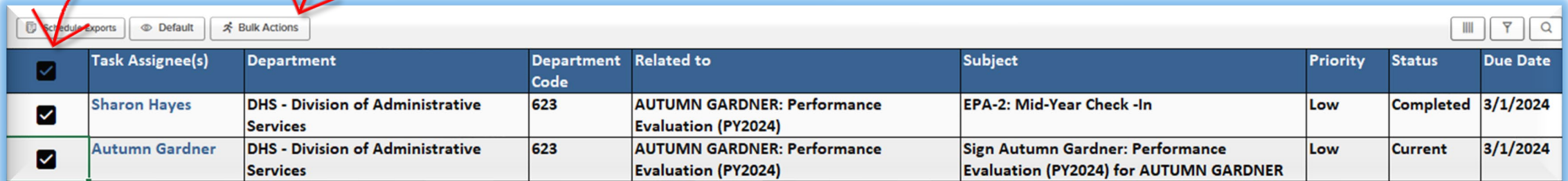
Reports are shown in the format seen below:

 Schedule Exports	 Default	 Bulk Actions									
<input checked="" type="checkbox"/>	Task Assignee(s)	Department	Department Code	Related to	Subject	Priority	Status	Due Date			
<input type="checkbox"/>	Sharon Hayes	DHS - Division of Administrative Services	623	AUTUMN GARDNER: Performance Evaluation (PY2024)	EPA-2: Mid-Year Check -In	Low	Completed	3/1/2024			
<input type="checkbox"/>	Autumn Gardner	DHS - Division of Administrative Services	623	AUTUMN GARDNER: Performance Evaluation (PY2024)	Sign Autumn Gardner: Performance Evaluation (PY2024) for AUTUMN GARDNER	Low	Current	3/1/2024			

Reports can be exported to a PDF or Excel

Select the first
check box to
select all EPAs

Then, select **Bulk
Actions**



The screenshot shows a web interface for task management. At the top, there are three buttons: 'Schedule Exports', 'Default', and 'Bulk Actions'. The 'Bulk Actions' button is highlighted with a red arrow. Below the buttons is a table with columns: Task Assignee(s), Department, Department Code, Related to, Subject, Priority, Status, and Due Date. The first row of the table has a checkmark in the first column, indicating that all tasks are selected. The table contains two rows of data.

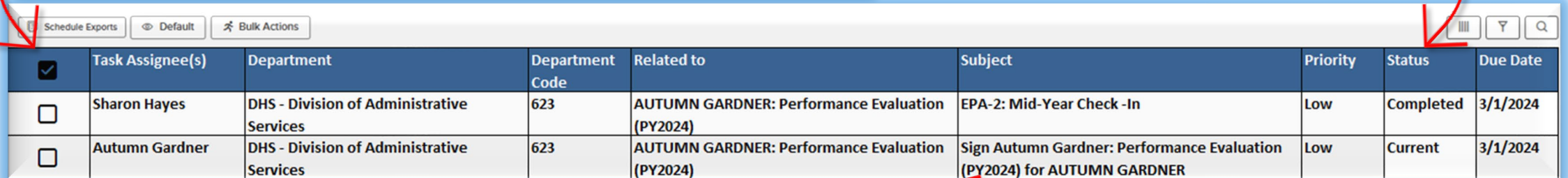
<input checked="" type="checkbox"/>	Task Assignee(s)	Department	Department Code	Related to	Subject	Priority	Status	Due Date
<input checked="" type="checkbox"/>	Sharon Hayes	DHS - Division of Administrative Services	623	AUTUMN GARDNER: Performance Evaluation (PY2024)	EPA-2: Mid-Year Check -In	Low	Completed	3/1/2024
<input checked="" type="checkbox"/>	Autumn Gardner	DHS - Division of Administrative Services	623	AUTUMN GARDNER: Performance Evaluation (PY2024)	Sign Autumn Gardner: Performance Evaluation (PY2024) for AUTUMN GARDNER	Low	Current	3/1/2024

From there, choose the preferred export format

Understanding the Evaluation Status Details

Task Assignee(s):
the person responsible for the
next step in the EPA process

Status: Completed or
Current (still pending)



The screenshot shows a task management interface. At the top, there are buttons for 'Schedule Exports', 'Default', and 'Bulk Actions'. Below these is a table with columns: Task Assignee(s), Department, Department Code, Related to, Subject, Priority, Status, and Due Date. The first row is selected, indicated by a red arrow pointing to the checkbox in the first column. The second row has a red arrow pointing to the 'Status' column, which contains the value 'Completed'. The third row has a red arrow pointing to the 'Subject' column, which contains the text 'Sign Autumn Gardner: Performance Evaluation (PY2024) for AUTUMN GARDNER'.

<input checked="" type="checkbox"/>	Task Assignee(s)	Department	Department Code	Related to	Subject	Priority	Status	Due Date
<input type="checkbox"/>	Sharon Hayes	DHS - Division of Administrative Services	623	AUTUMN GARDNER: Performance Evaluation (PY2024)	EPA-2: Mid-Year Check -In	Low	Completed	3/1/2024
<input type="checkbox"/>	Autumn Gardner	DHS - Division of Administrative Services	623	AUTUMN GARDNER: Performance Evaluation (PY2024)	Sign Autumn Gardner: Performance Evaluation (PY2024) for AUTUMN GARDNER	Low	Current	3/1/2024

Subject: EPA level

The word **Current** under the **Status** column indicates the level at which the EPA currently resides

Schedule Exports Default Bulk Actions								
<input checked="" type="checkbox"/>	Task Assignee(s)	Department	Department Code	Related to	Subject	Priority	Status	Due Date
<input type="checkbox"/>	Sharon Hayes	DHS - Division of Administrative Services	623	AUTUMN GARDNER: Performance Evaluation (PY2024)	EPA-2: Mid-Year Check -In	Low	Current	3/1/2024
<input type="checkbox"/>	Autumn Gardner	DHS - Division of Administrative Services	623	AUTUMN GARDNER: Performance Evaluation (PY2024)	Sign Autumn Gardner: Performance Evaluation (PY2024) for AUTUMN GARDNER	Low	Pending	3/1/2024

This EPA is currently at the manager's level

Schedule Exports

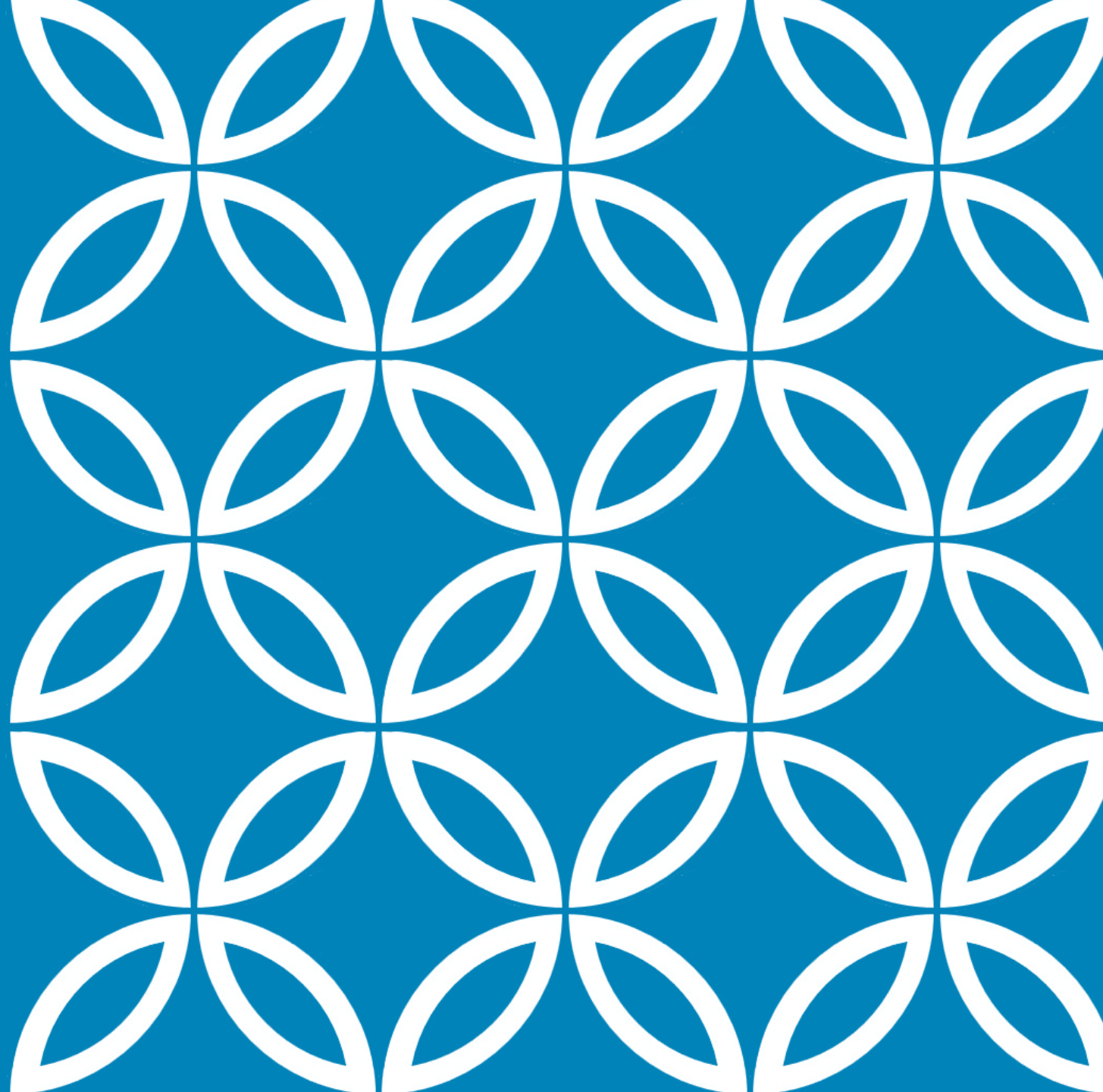
Default

Bulk Actions

<input checked="" type="checkbox"/>	Task Assignee(s)	Department	Department Code	Related to	Subject	Priority	Status	Due Date
<input type="checkbox"/>	Sharon Hayes	DHS - Division of Administrative Services	623	AUTUMN GARDNER: Performance Evaluation (PY2024)	EPA-2: Mid-Year Check -In	Low	Completed	3/1/2024
<input type="checkbox"/>	Autumn Gardner	DHS - Division of Administrative Services	623	AUTUMN GARDNER: Performance Evaluation (PY2024)	Sign Autumn Gardner: Performance Evaluation (PY2024) for AUTUMN GARDNER	Low	Current	3/1/2024

This EPA is at the employee's level to sign

TYPES OF EVALUATIONS



Probationary Evaluation

 Probationary Evaluation for Autumni Gardner (due: 09 / 22 / 2024)

Due: Sun. Sep 22, 2024

Type: First Year

Completed: -

Archived: No

Status: Before Ratings

Actions: 

Probationary Performance Appraisal: A formal performance rating completed 30 days **prior** to the end of a 6-months or 12-months probationary period

Probationary Evaluation Timeline

EPA 1 : Setting goals and performance expectations

EPA 2 : Mid-year check-in; gives feedback on how the employee is doing and how they can improve

EPA 3 : Final review and formal rating of employee performance over the entire 12-month performance rating period

Probationary EPA must be completed 4 weeks or 30 days before the end of a new hire's probationary period

Non-uniform probationary period = 6 months
Uniform probationary period = 12 months

First Year Evaluation

 Autumn Gardner First Year Evaluation (PY2024-2025)

Due: Sat. Jun 21, 2025

Type: First Year

Completed :-

Archived : No

Status : Before Ratings

Actions : 

First-Year Performance Rating Period: A 12-month performance rating period established by the position start date

First Year Evaluation Timeline

EPA 1 : will be completed within 30 days of the new hire's start date

EPA 2 : will be completed within 6 months of the new hire's start date

EPA 3 : will be completed within 12 months of the new hire's start date

Annual Performance Evaluation

 MELISSA VANCE: Performance Evaluation (PY2024)

Due: Sat. Mar 01, 2025

Type: Periodic

Completed : -

Archived : No

Status : Before Ratings

Actions : 

Annual Performance Evaluation: The regularly scheduled annual performance rating period beginning January 1 of every year

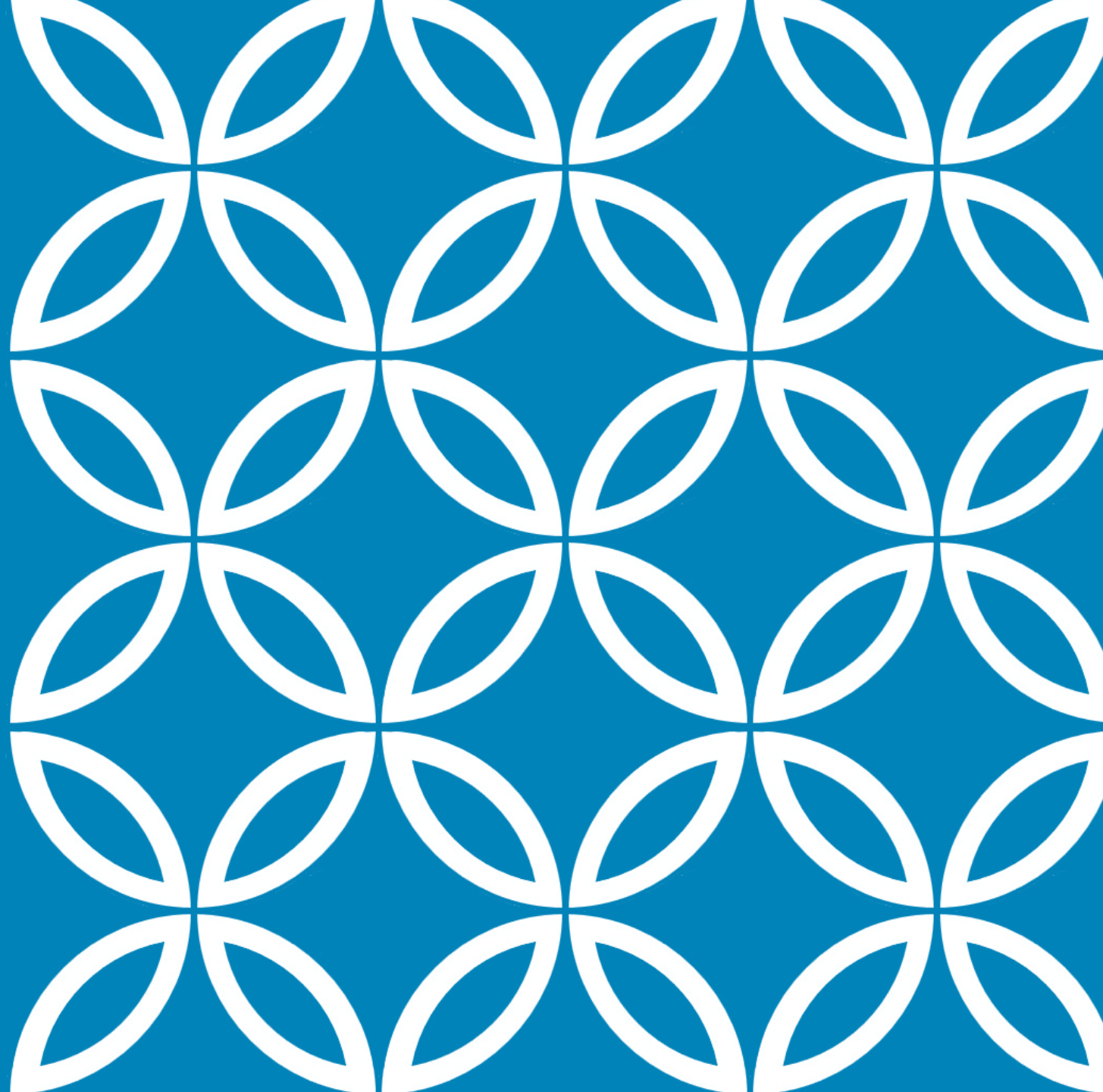
Annual Performance Evaluation Timeline

EPA 1 : will be completed between January 1st and March 1st

EPA 2 : will be completed between July 1st and August 30th

EPA 3 : will be completed between December 1st and March 2nd

UPDATING SUPERVISORS IN EMPLOYEE'S EPA



When an employee is assigned a new supervisor, changes must be made under the **Process** tab

MV

MELISSA VANCE

Position:
HUMAN RESOURCES
GENERALIST 2

Department:
DHS - Division of Administrative Services

View Org Chart

Manager(s)
SH

MELISSA VANCE: Performance Evaluation (PY2024) [↗](#)

Due Date: Sat. Mar. 01, 2025 [↗](#)

Print [↕](#)

Pause [⏸](#)

EVALUATION DETAILS

Current Status: Before Ratings

Type: Periodic [↗](#)

SCORES

TOTAL SCORE
Pending

OVERALL RATING
Pending

EMPLOYEE DETAILS

Position: HUMAN RESOURCES GENERALIST 1

Department: DHS - Division of Administrative Services

Content

Process

50%

COMPETENCY SECTION | FIVE POINT RATING SCALE_ACTIVE

Universal Competencies

As government employees, how you do your work is as important as what you do. You are expected to be good stewards of the public trust and conduct yourself in ways that show good will, trust, and care for the people we serve. Because of these you will be evaluated on universal competencies geared toward exhibiting the values, goals, and expectations of government service.

Items	Description	Weight
Change Readiness and Adaptability	-Demonstrates ability to continuously learn and adapt to a changing environment. -Shows ability to change mindset, behavior, and work focus in response to ne...	20.00 %
Dependability	-Attendance supports the timely completion of the employee's own work. -Attendance supports the timely completion of the team's work. -Meets deadlines and...	20.00 %
Teamwork and Collaboration	-Openness to feedback. -Accountable for their own work. -Willing to help others. -Shares information on problems and issues with management and coworkers...	20.00 %
Customer Service	-Proactive in dealing with customer problems. -Courteous to internal and external customers and constituents. -Solves problems and assists in improving intern...	20.00 %
Professionalism and Ethics	-Adheres to the law, rule, and policy on ethics and professional behavior under which their agency operates. -Adheres to any standards of professionalism provi...	20.00 %

Click on the three dots (•••) next to the supervisor's steps

Content

Process

+ Add Task

*Steps are required.

Before Ratings

✓

EPA-1: Setting Goals and Expectations •
SHARON HAYES

Due
Fri, Mar 01, 2024

Status
Completed on
01/11/2024

✓

Signature •
MELISSA VANCE

Due
Fri, Mar 01, 2024

Status
Completed on
01/11/2024

...

3

EPA-2: Mid-Year Check-In (DON'T DO UNTIL AFTER SIXTH MO... •
SHARON HAYES

Due
Sun, Aug 25, 2024

Status
Pending

Open date
Mon, Jul 01, 2024

...

4

Signature •
MELISSA VANCE

Due
Fri, Aug 30, 2024

Status
Pending

...

Open Date: Sun, Dec 01, 2024 ⓘ

Select Replace Assignee

EPA-2: Mid-Year Check-In (DON'T DO UNTIL AFTER SIXTH MONTH) •
SHARON HAYES

Due
Sun, Aug 25, 2024

Status
Pending

Open date
Mon, Jul 01, 2024

...

Replace Assignee

Cancel

Replace Task Assignee

×

* Fields are required.

ⓘ

Replacing an assignee will result in a transfer of all previous data for that task to the new assignee.

TITLE	DUE	STATUS
EPA-2: Mid-Year Check-In ...	Sun, August 25, 2024	Pending

Former Assignee

SHARON HAYES

REPLACE WITH:

→

* New Assignee

Q LIA DYER

×

Cancel

Save

Replace **Former Assignee** with **New Assignee** and select **Save**

Make sure all supervisors have been updated throughout the remainder of the EPA cycle

Before Ratings

EPA-1: Setting Goals and Expectations •
SHARON HAYES

Signature •
MELISSA VANCE

EPA-2: Mid-Year Check-In (DON'T DO UNTIL A
SHARON HAYES

Signature •
MELISSA VANCE

Fri, Aug 30, 2024

Pending

Open Date: Sun, Dec 01, 2024 ⓘ

Ratings

Rating •
SHARON HAYES

Due
Fri, Feb 14, 2025

Status
Pending

Weight
100 %

...

After Ratings

Approval & Signature •
APRIL DARNELL

Due
Wed, Feb 19, 2025

Status
Pending

...

Approval & Signature •
SHARON HAYES

Due
Mon, Feb 24, 2025

Status
Pending

...

Release to Employee

Signature •
MELISSA VANCE

Due
Sat, Mar 01, 2025

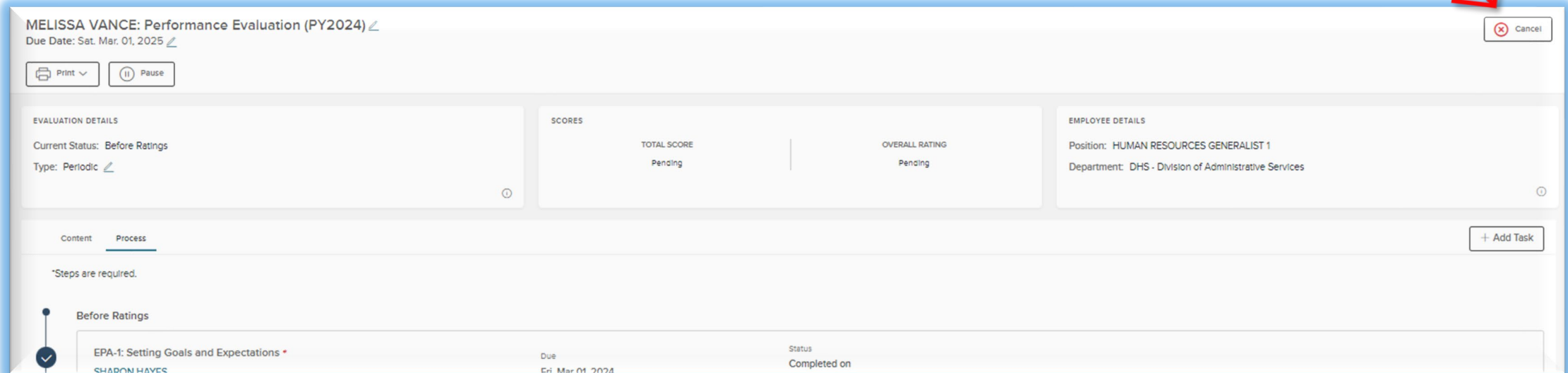
Status
Pending

...

Evaluation Due Date

Sat, Mar 01, 2025

If an employee is changing position numbers,
their current EPA will need to be cancelled



MELISSA VANCE: Performance Evaluation (PY2024) [↗](#)
Due Date: Sat. Mar. 01, 2025 [↗](#)

[Print](#) [Pause](#)

EVALUATION DETAILS
Current Status: Before Ratings
Type: Periodic [↗](#)

SCORES

TOTAL SCORE	OVERALL RATING
Pending	Pending

EMPLOYEE DETAILS
Position: HUMAN RESOURCES GENERALIST 1
Department: DHS - Division of Administrative Services

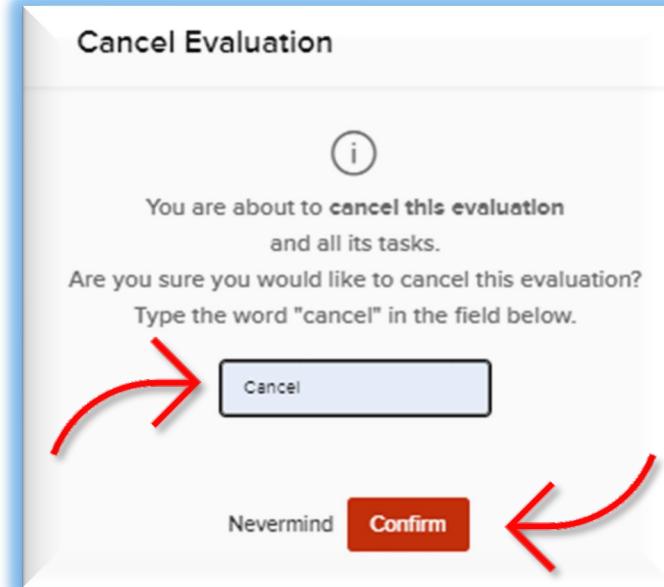
[+ Add Task](#)

*Steps are required.

Before Ratings

EPA-1: Setting Goals and Expectations •	Due	Status
SHARON HAYES	Fri. Mar. 01, 2024	Completed on

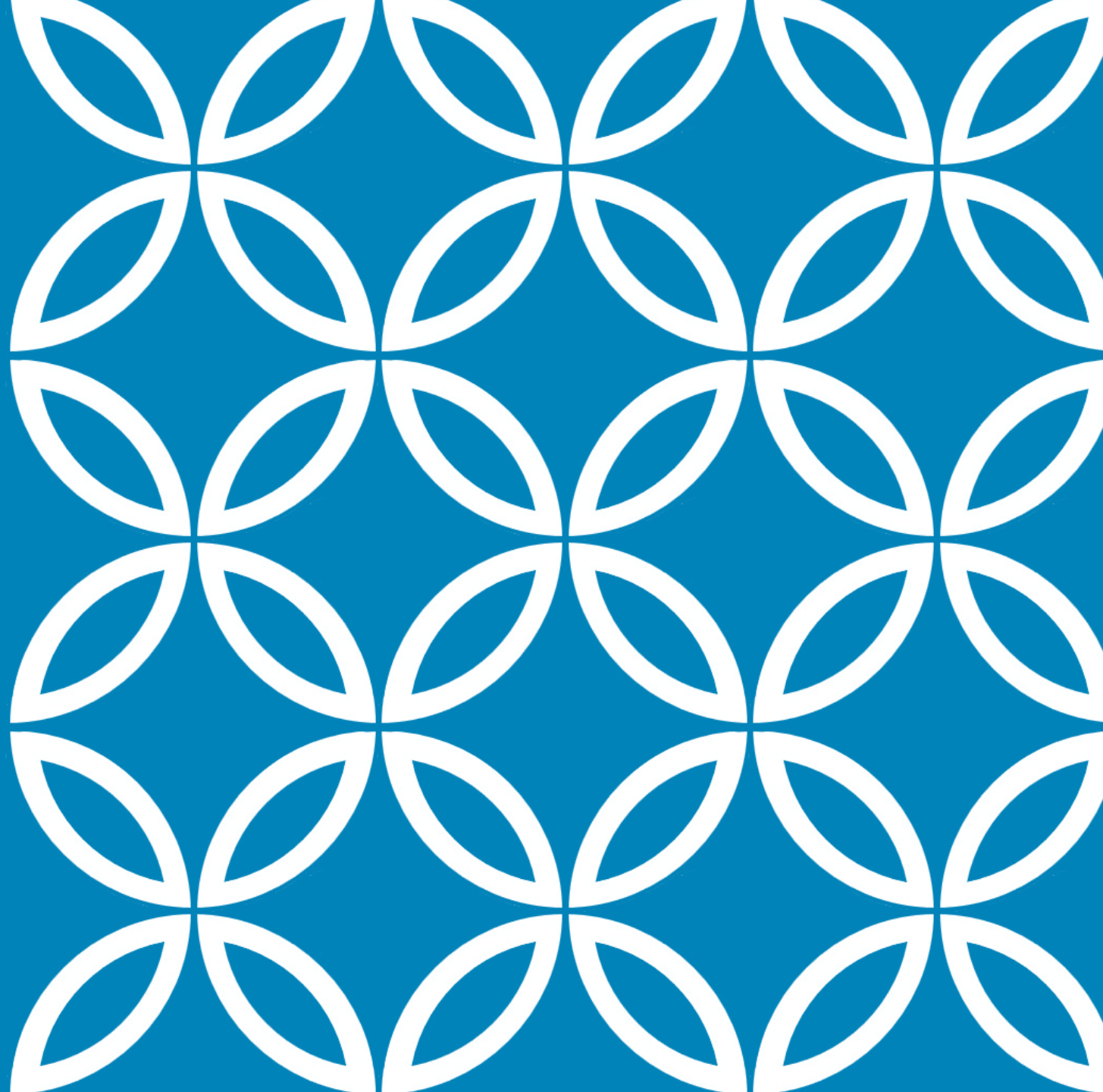
Type **Cancel** when prompted,
then select **Confirm**



The screenshot shows a dialog box titled "Cancel Evaluation". It contains an information icon (i) and the following text: "You are about to **cancel this evaluation** and all its tasks." followed by "Are you sure you would like to cancel this evaluation?" and "Type the word 'cancel' in the field below." There is a text input field containing the word "Cancel". Below the input field are two buttons: "Nevermind" and "Confirm". A red arrow points from the left towards the input field, and another red arrow points from the right towards the "Confirm" button.

Within 24 hours a new EPA cycle to
support the new position requirements

EPA — LEGAL HOLDS



All legal holds must be submitted by the
Division of Administrative Services

DAS must be able to verify that the appropriate
documentation has been received to support the legal hold

Task Assignee(s)	Department	Department Code	Related to	Subject	Priority	Status	Due Date
Sharon Hayes	DHS - Division of Administrative Services	0623	HOLD - AUTUMN GARDNER: Performance Evaluation (PY2024)	HOLD - EPA-2: Mid-Year Check -In	Low	Current	3/1/2024
Autumn Gardner	DHS - Division of Administrative Services	0623	HOLD - AUTUMN GARDNER: Performance Evaluation (PY2024)	Sign HOLD Autumn Gardner: Performance Evaluation (PY2024) for AUTUMN GARDNER	Low	Current	3/1/2024

A new Hold request will be required for each EPA cycle if
employee has not returned to duty

A legal hold can be for a:

Medical Leave of Absence

FMLA

Military Leave

Workers' Compensation

Parental Leave

Personal Leave of Absence

Suspension Pending Investigation

Unauthorized Leave

DOP will place all approved EPAs on hold status

Steps to request a legal hold:

Step 1: Send the request through the DAS HR Request Form

Step 2: Attach the back-up documentation

Step 3: DAS will submit the request to DOP on your behalf

Step 4: DAS will forward DOP's approval email when the request is approved

Step 5: DAS will inform you if DOP rejects the request

A new Hold request will be required for each EPA cycle if employee has not returned to duty

https://docs.google.com/forms/d/e/1FAIpQLSfGMWx8M7Twsant-v423yt-9HFNxWCjo4fvUF_nNy1ue47CgQ/viewform

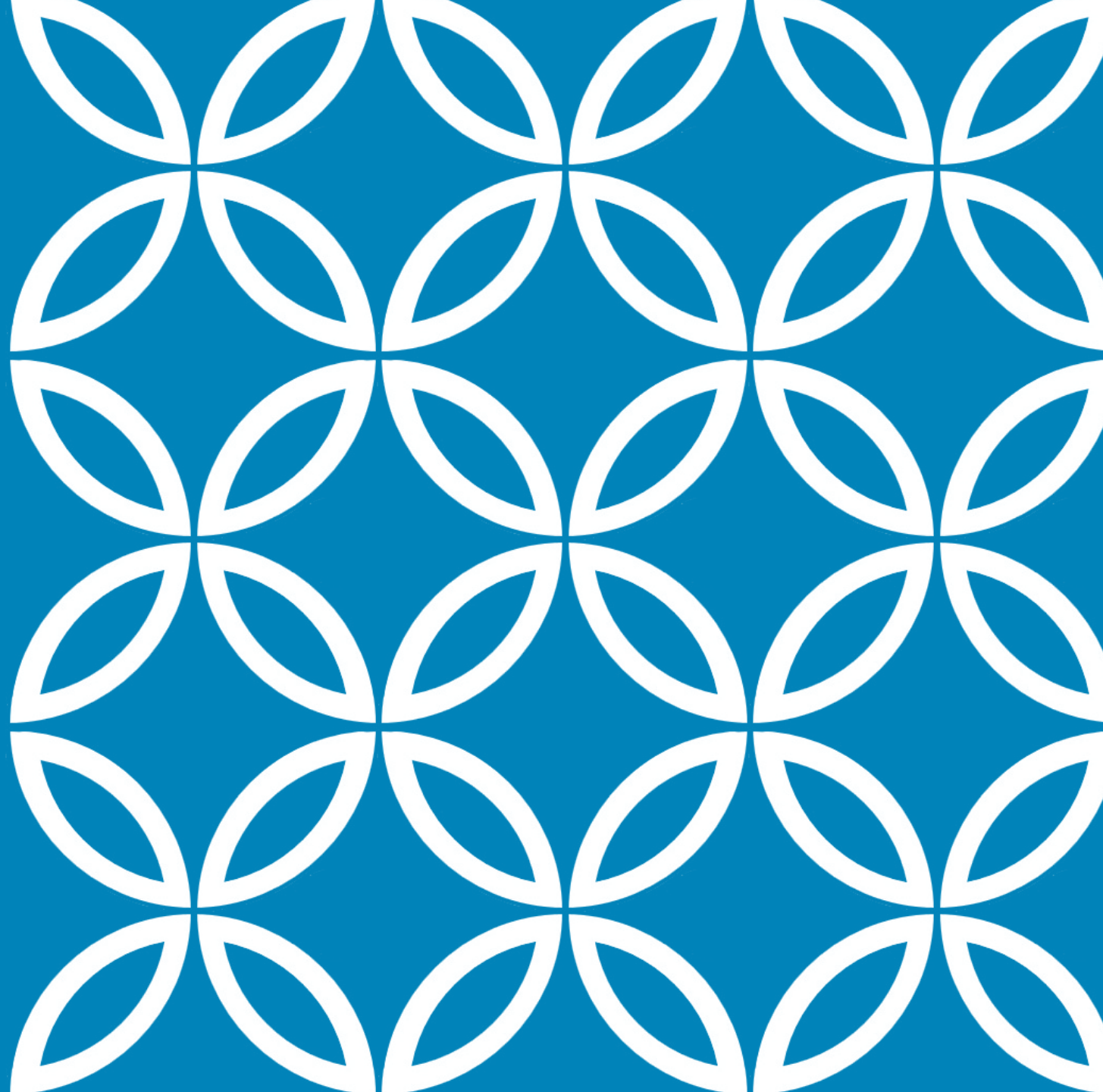


WV DAS **HUMAN RESOURCES**

DAS HR Request Form (2025)

For questions that do not require an attachment, please email DASHR@wv.gov

ADDITIONAL INFORMATION



Performance Improvement Plan (PIP) : it is strongly recommended that supervisors develop a written PIP for an employee whose evaluation overall rating is less than 3.00 (Meets Expectations) or in any situation in which the employee's performance is not meeting expectations throughout the performance year

“Non-compliance with any section of this policy shall result in the employee becoming ineligible for discretionary pay increases for which an EPA is required” - DOP

The NEOGOV Perform App

Don't have access to a computer on a regular basis? Don't worry. Here is another way to access and sign your EPAs, create Journal entries, and view other information in Perform: The NEOGOV Perform App.

Download the app by scanning this QR Code or searching NEOGOV in the App store and log in with your username and password.





CONTACT US

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