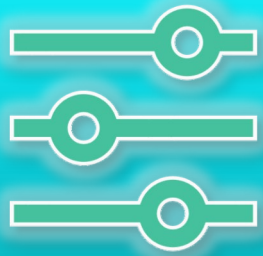# NEOGOV: TRAINING AND DEVELOPMENT NEW HIRE TRAINING

Division of Administrative Services

Position Management

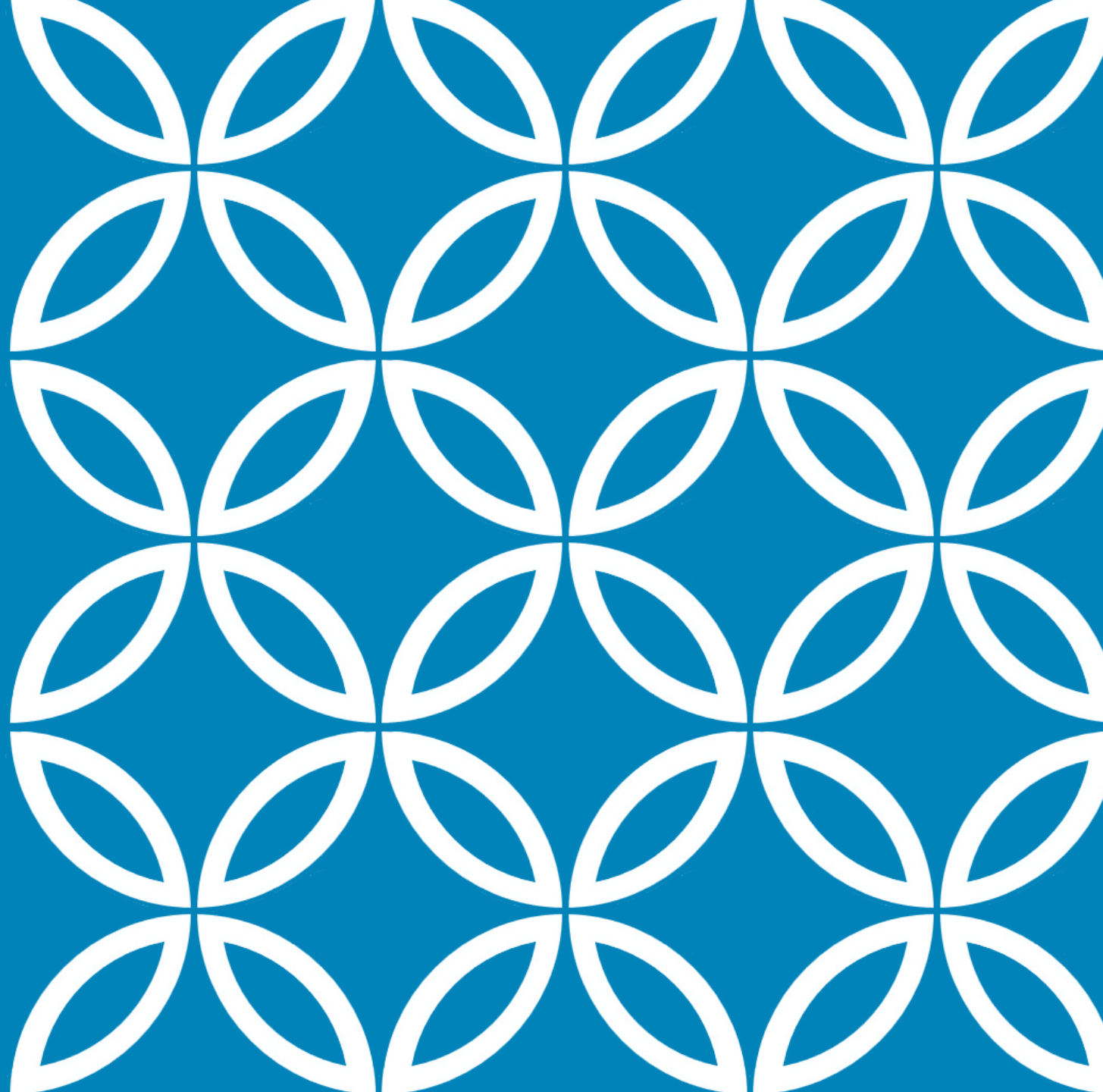During Orientation, New Hires should have a Neo-Gov account set-up, then activated

Neo-Gov is the program used to manage the Employee Performance Appraisals (EPAs)

Any changes to an employee's supervisor or position number requires updates to both their NeoGov profile and EPAs by the facility

ENTERING NEW EMPLOYEE INFORMATION IN PERFORMANCE

Navigate web browser to
https://www.neogov.com/

To access employee's profile, navigate to the **Performance** section

In Performance, select **Employees**

Begin adding a new employee manually by selecting the **+** button in the upper left of the table

(Temporary employees should never be entered into NeoGov)

Do not enter employee's address; leave blank

Contact Info

Country

~~Search or browse~~

Address 1

~~[   ]~~

Address 2

~~[   ]~~

City

~~[   ]~~

State/Province

Search or browse

Zip/Postal

~~[   ]~~

Enter employee's _wv.gov_ email address

Phone

* Email

john.a.doe@wv.gov

Online Access User Account

Send Account Activation Email <u>must</u> be selected

☑ Send Account Activation Email

Select **Save**

Cancel Save

CHANGING POSITION NUMBERS IN PERFORMANCE
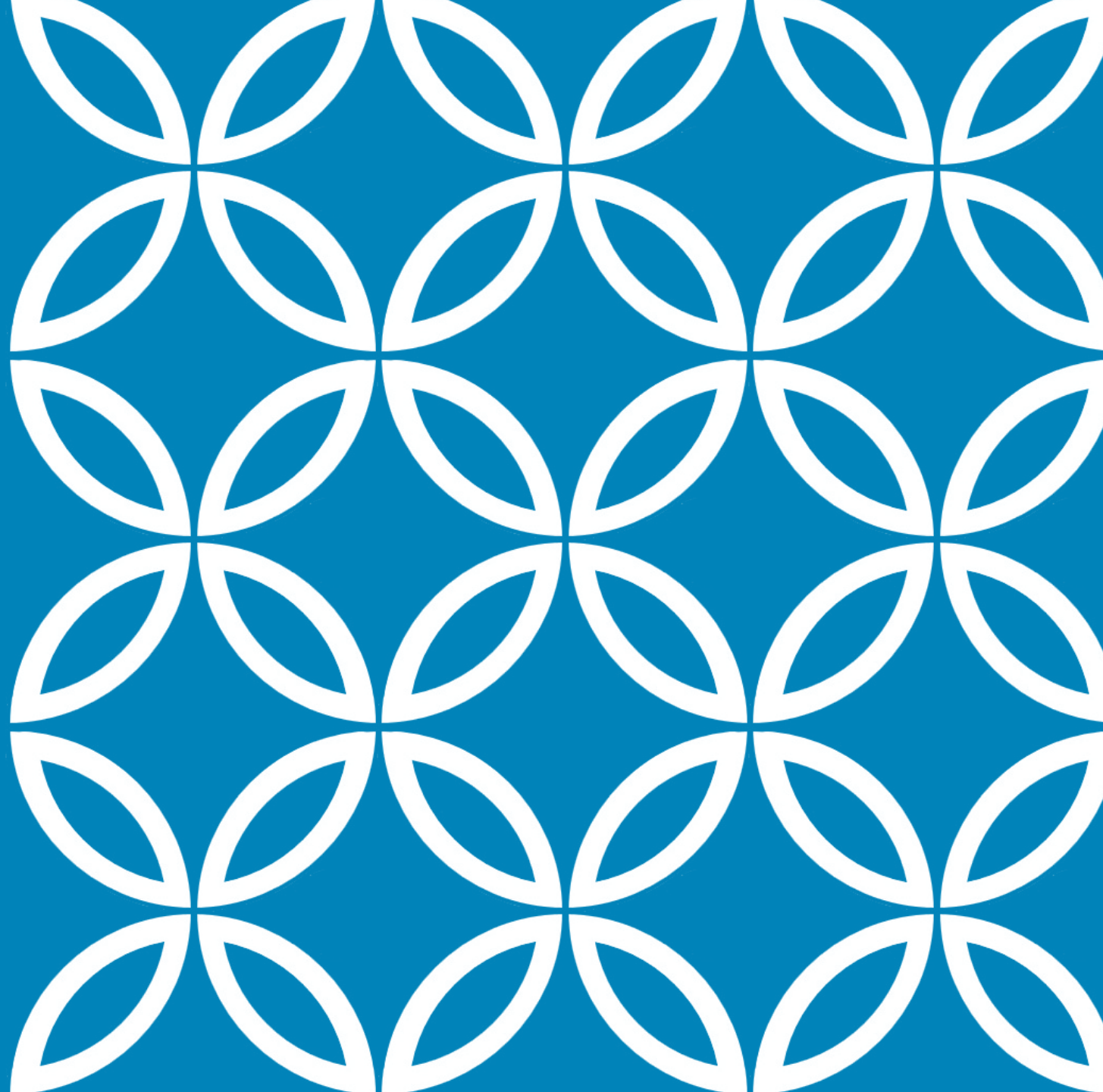
When does an employee change position numbers?

Every time they move into a new position

With the exception of moving through the Correctional Officer 1-3 or Correctional Counselor 1-2 series

Position titles for Correctional Officer's (1-3) and Correctional Counselor's (1-2) are interchangeable and are updated in Performance under **Positions List**

Enter the **Position Code** (Number)

Under **Class Spec,** this position is listed as a Correctional Officer 3

There are 0 **Employees** filling this position

Click on the position to open

Search...

AUTUMN GARDNER
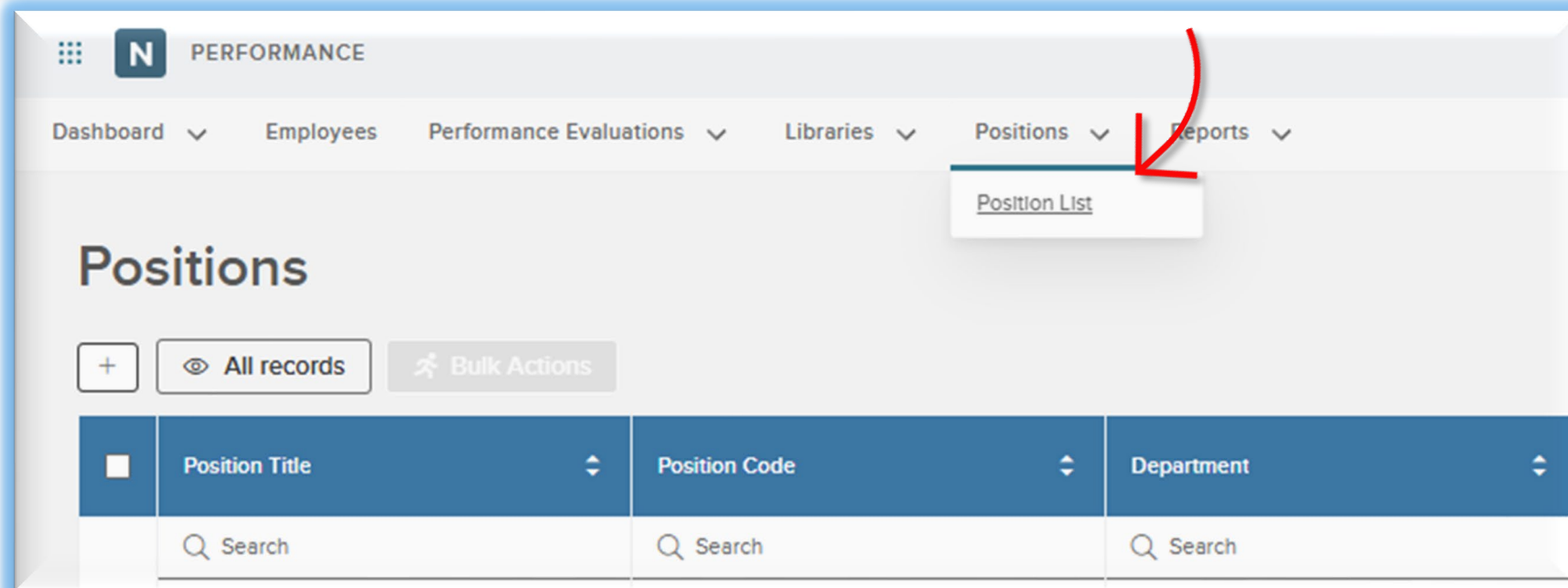
Dashboard | Employees | Performance Evaluations | Libraries | Positions | Reports

Upload | Journals | Recent Items | Add

Position Detail View More Details

Position Title	CORRECTIONAL OFFICER 3
Position Code	0608PJ0690
Description	
Department	DHS - DCR - Gene Spadaro Juvenile Center
Division	
Class Spec	Correctional Officer 3
Max FTE	
Current FTE	1
Bargaining unit	
Active	Yes

Edit   Cancel

Select **Edit**

← Back

CORRECTIONAL OFFICER 3

* Fields are required.

Position Details

* Title

CORRECTIONAL OFFICER 3

* Position Code

0608PJO690

Description

* Department

DHS - DCR - Gene Spadaro Juvenile Center ✕

Division

Select

Class Spec

Correctional Officer 3 ✕

Bargaining Unit

Select

Position Type

Select

Max FTE

Current FTE

1

Select Position Status

Employment Status ⓘ

Active

Save   Cancel

Update the Title

Update the Class Spec
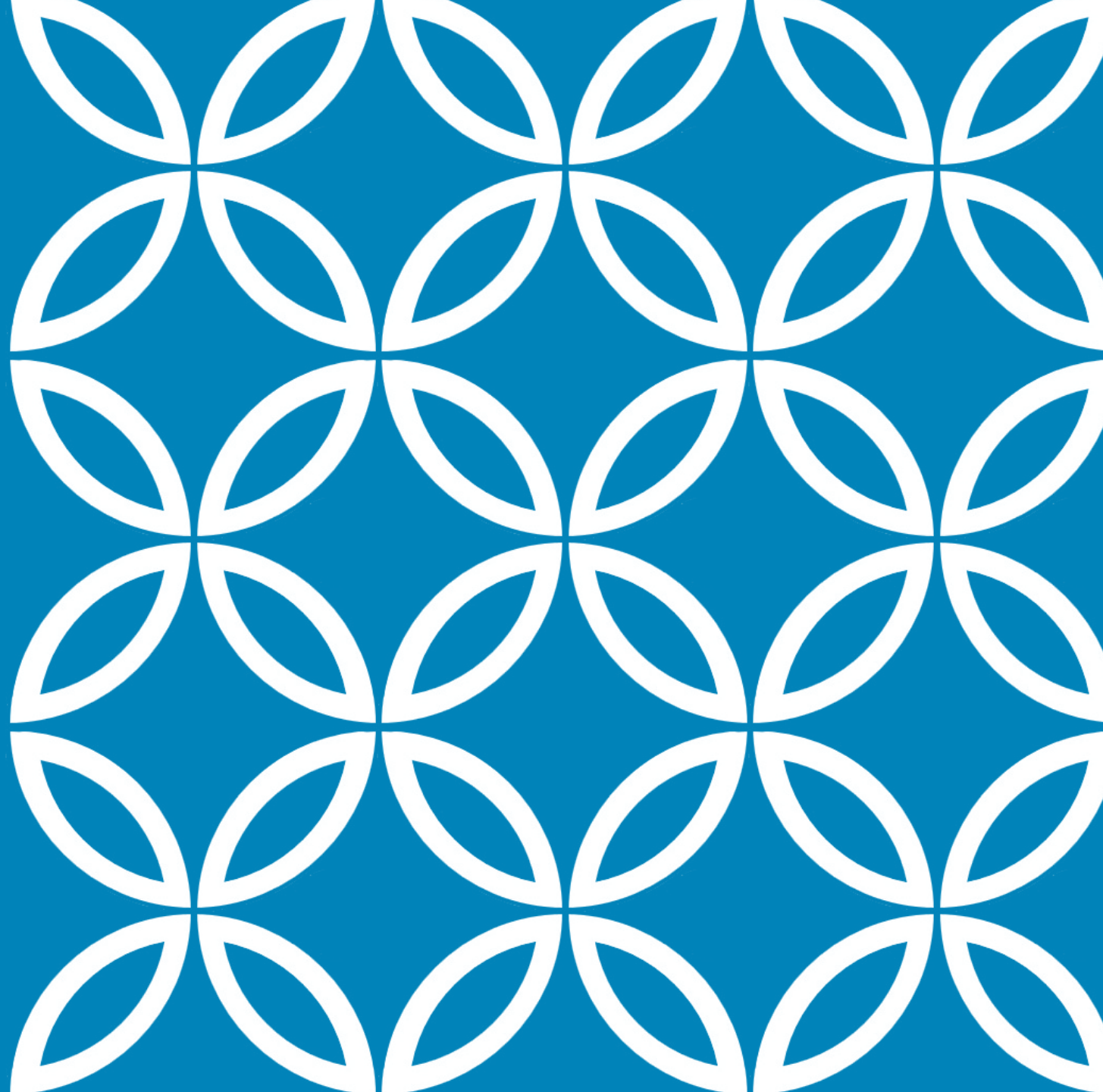
Select Save

TERMINATING EMPLOYEES IN PERFORMANCE

Select edit (the **pencil**) under Employee Information box

Remember to select
Save

Save

Termination Details

AUTUMN GARDN[...]
HUMAN RESOUR[...]

* Fields are required.
* Termination Date

04/01/2024

Online access will be deactivated at the end of the termination date

☑ Cancel all evaluations and tasks related to evaluations for this employee at the end of their termination date

ⓘ Notes about Termination

Immediately upon submitting the termination action for the employee:

- All of their current Onboard tasks will be canceled.
- All Onboard forms for which the Archive setting is enabled will be saved as read-only PDFs.

At the end of the employee's termination date:

- All of their current eForms tasks are canceled and eForms related forms are saved as read-only PDFs.
- All non completed Learn courses are dropped, and they will not be considered in course enrollment counts.
- [...]ans and removed from

Cancel   Terminate

Enter Termination Date

Check the box to cancel all evaluations for employee

Select Terminate

TERMINATING SUPERVISORS IN PERFORMANCE

Each direct report must be reassigned to a new manager

Once the employees have been assigned a new manager,
you can now go in and terminate the departing manager

SHARON HAYES
ADMINISTRATIVE SERVICES MANAGER 1 | DHS - Division of Administrative Services

Employee Details   Evaluations   Tasks   Development Plans   Documents

Upload Document   Journal Entries | 0

Select the **Settings Wheel**

Upload Document   Journal Entries | 0

⊘ Terminate
⊖ Exclude from Automatic or Bulk Evaluation Creation

Select **Terminate**

ACCESSING EPA REPORTS

To view outstanding EPAs in the current cycle, select the view that reflects the year and current step in the cycle; for example, the 2025 EPA-1 view will show all EPA 1s due in 2025

Custom Views

Close

Create New View
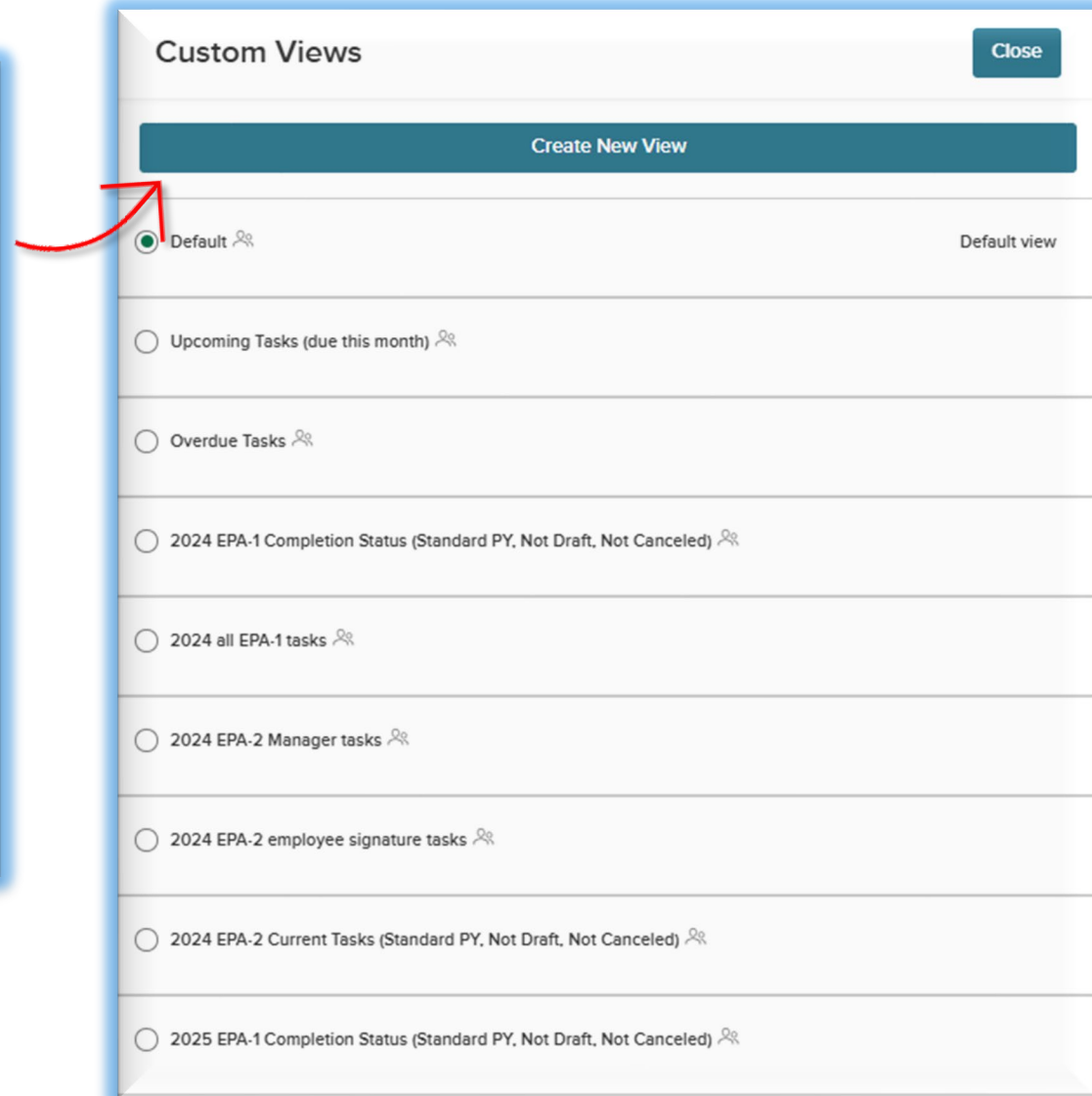
- Default — Default view
- Upcoming Tasks (due this month)
- Overdue Tasks
- 2024 EPA-1 Completion Status (Standard PY, Not Draft, Not Canceled)
- 2024 all EPA-1 tasks
- 2024 EPA-2 Manager tasks
- 2024 EPA-2 employee signature tasks
- 2024 EPA-2 Current Tasks (Standard PY, Not Draft, Not Canceled)
- ● 2025 EPA-1 Completion Status (Standard PY, Not Draft, Not Canceled) — Set Default

The **Create New View** button allows for the creation of Custom Views specific to the facility's EPA report generation needs

Custom Views

Close

Create New View

⦿ Default ⚲   Default view

○ Upcoming Tasks (due this month) ⚲

○ Overdue Tasks ⚲

○ 2024 EPA-1 Completion Status (Standard PY, Not Draft, Not Canceled) ⚲

○ 2024 all EPA-1 tasks ⚲

○ 2024 EPA-2 Manager tasks ⚲

○ 2024 EPA-2 employee signature tasks ⚲

○ 2024 EPA-2 Current Tasks (Standard PY, Not Draft, Not Canceled) ⚲

○ 2025 EPA-1 Completion Status (Standard PY, Not Draft, Not Canceled) ⚲

Reports are shown in the format seen below:

	Task Assignee(s)	Department	Department Code	Related to	Subject	Priority	Status	Due Date
☐	Sharon Hayes	DHS - Division of Administrative Services	623	AUTUMN GARDNER: Performance Evaluation (PY2024)	EPA-2: Mid-Year Check -In	Low	Completed	3/1/2024
☐	Autumn Gardner	DHS - Division of Administrative Services	623	AUTUMN GARDNER: Performance Evaluation (PY2024)	Sign Autumn Gardner: Performance Evaluation (PY2024) for AUTUMN GARDNER	Low	Current	3/1/2024

Schedule Exports   Default   Bulk Actions

Reports can be exported to a PDF or Excel

Select the first **check box** to select all EPAs

Then, select **Bulk Actions**

Schedule Exports	Default	Bulk Actions						
☑	Task Assignee(s)	Department	Department Code	Related to	Subject	Priority	Status	Due Date
☑	Sharon Hayes	DHS - Division of Administrative Services	623	AUTUMN GARDNER: Performance Evaluation (PY2024)	EPA-2: Mid-Year Check -In	Low	Completed	3/1/2024
☑	Autumn Gardner	DHS - Division of Administrative Services	623	AUTUMN GARDNER: Performance Evaluation (PY2024)	Sign Autumn Gardner: Performance Evaluation (PY2024) for AUTUMN GARDNER	Low	Current	3/1/2024

From there, choose the preferred export format

Understanding the Evaluation Status Details

Task Assignee(s):
the person responsible for the next step in the EPA process

Status: Completed or Current (still pending)

	Task Assignee(s)	Department	Department Code	Related to	Subject	Priority	Status	Due Date
☑								
☐	Sharon Hayes	DHS - Division of Administrative Services	623	AUTUMN GARDNER: Performance Evaluation (PY2024)	EPA-2: Mid-Year Check -In	Low	Completed	3/1/2024
☐	Autumn Gardner	DHS - Division of Administrative Services	623	AUTUMN GARDNER: Performance Evaluation (PY2024)	Sign Autumn Gardner: Performance Evaluation (PY2024) for AUTUMN GARDNER	Low	Current	3/1/2024

Schedule Exports | Default | Bulk Actions

Subject: EPA level

The word **Current** under the **Status** column indicates the level at which the EPA currently resides

	Task Assignee(s)	Department	Department Code	Related to	Subject	Priority	Status	Due Date
☑								
☐	Sharon Hayes	DHS - Division of Administrative Services	623	AUTUMN GARDNER: Performance Evaluation (PY2024)	EPA-2: Mid-Year Check -In	Low	Current	3/1/2024
☐	Autumn Gardner	DHS - Division of Administrative Services	623	AUTUMN GARDNER: Performance Evaluation (PY2024)	Sign Autumn Gardner: Performance Evaluation (PY2024) for AUTUMN GARDNER	Low	Pending	3/1/2024

Schedule Exports | Default | Bulk Actions

This EPA is currently at the manager's level

This EPA is at the employee's level to sign

TYPES OF EVALUATIONS

Probationary Evaluation

Probationary Performance Appraisal: A formal performance rating completed 30 days _prior_ to the end of a 6-months or 12-months probationary period

Probationary Evaluation Timeline

EPA 1 : Setting goals and performance expectations

EPA 2 : Mid-year check-in; gives feedback on how the employee is doing and how they can improve

EPA 3 : Final review and formal rating of employee performance over the entire 12-month performance rating period

Probationary EPA must be completed 4 weeks or 30 days before the end of a new hire's probationary period

Non-uniform probationary period = 6 months
Uniform probationary period = 12 months

First Year Evaluation

Autumn Gardner First Year Evaluation (PY2024-2025)

Due: Sat. Jun 21, 2025   Type: First Year

Completed : -   Archived : No

Status : Before Ratings   Actions : 🗑

First-Year Performance Rating Period: A 12-month performance rating period established by the position start date

First Year Evaluation Timeline

EPA 1 : will be completed within 30 days of the new hire's start date

EPA 2 : will be completed within 6 months of the new hire's start date

EPA 3 : will be completed within 12 months of the new hire's start date

Annual Performance Evaluation

MELISSA VANCE: Performance Evaluation (PY2024)

Due: Sat. Mar 01, 2025
Completed : -
Status : Before Ratings

Type: Periodic
Archived : No
Actions : 🗑

Annual Performance Evaluation: The regularly scheduled annual performance rating period beginning January 1 of every year
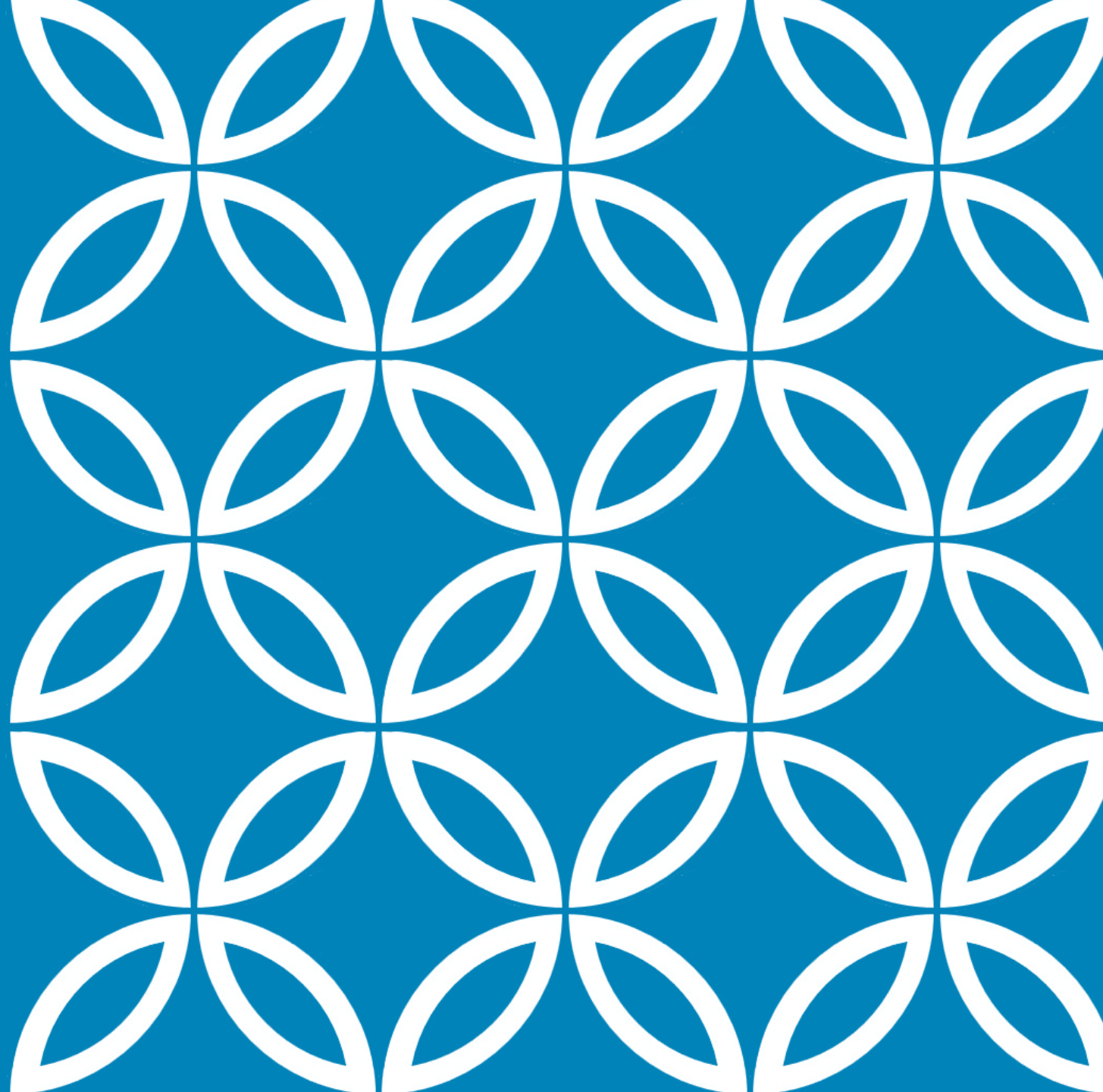
Annual Performance Evaluation Timeline

EPA 1 : will be completed between January 1st and March 1st

EPA 2 : will be completed between July 1st and August 30th

EPA 3 : will be completed between December 1st and March 2nd

UPDATING SUPERVISORS IN EMPLOYEE'S EPA

When an employee is assigned a new supervisor, changes must be made under the **Process** tab

MV

MELISSA VANCE

Position:
HUMAN RESOURCES
GENERALIST 2

Department:
DHS - Division of Administrative

View Org Chart

Manager(s)

SH

MELISSA VANCE: Performance Evaluation (PY2024) ✎
Due Date: Sat. Mar. 01, 2025 ✎

🖶 Print ⌄   ⏸ Pause

⊗ Cancel

EVALUATION DETAILS

Current Status: Before Ratings

Type: Periodic ✎

ⓘ

SCORES

TOTAL SCORE	OVERALL RATING
Pending	Pending

EMPLOYEE DETAILS

Position: HUMAN RESOURCES GENERALIST 1

Department: DHS - Division of Administrative Services

ⓘ

Content   Process

💡 COMPETENCY SECTION | FIVE POINT RATING SCALE_ACTIVE

50%

Universal Competencies

As government employees, how you do your work is as important as what you do. You are expected to be good stewards of the public trust and conduct yourself in ways that show good will, trust, and care for the people we serve. Because of these you will be evaluated on universal competencies geared toward exhibiting the values, goals, and expectations of government service.

Items	Description	Weight
Change Readiness and Adaptability	-Demonstrates ability to continuously learn and adapt to a changing environment. -Shows ability to change mindset, behavior, and work focus in response to ne...	20.00 %
Dependability	-Attendance supports the timely completion of the employee's own work. -Attendance supports the timely completion of the team's work. -Meets deadlines and...	20.00 %
Teamwork and Collaboration	-Openness to feedback. -Accountable for their own work. -Willing to help others. -Shares information on problems and issues with management and coworkers....	20.00 %
Customer Service	-Proactive in dealing with customer problems. -Courteous to internal and external customers and constituents. -Solves problems and assists in improving intern...	20.00 %
Professionalism and Ethics	-Adheres to the law, rule, and policy on ethics and professional behavior under which their agency operates. -Adheres to any standards of professionalism provi...	20.00 %

Click on the three dots (•••) next to the supervisor's steps

Select **Replace Assignee**

EPA-2: Mid-Year Check-In (DON'T DO UNTIL AFTER SIXTH MONTH) •

SHARON HAYES

Due
Sun, Aug 25, 2024

Status
Pending

Open date
Mon, Jul 01, 2024

•••

Replace Assignee

Cancel

Replace **Former Assignee** with **New Assignee** and select **Save**

Make sure all supervisors have been updated throughout the remainder of the EPA cycle
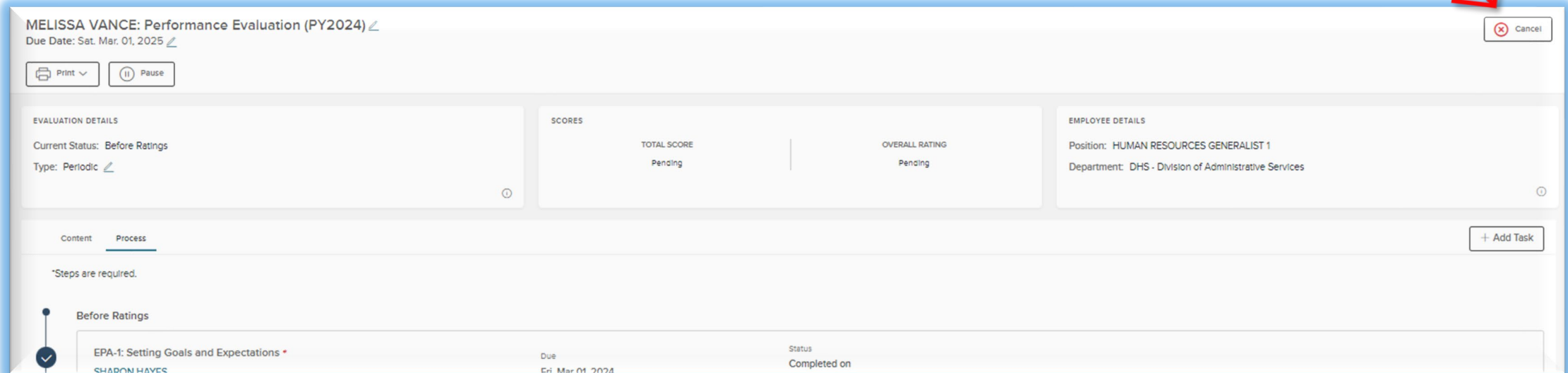
If an employee is changing position numbers, their current EPA will need to be cancelled

MELISSA VANCE: Performance Evaluation (PY2024) ✎
Due Date: Sat. Mar. 01, 2025 ✎

⊗ Cancel

🖨 Print ⌄   ⏸ Pause

EVALUATION DETAILS

Current Status: Before Ratings

Type: Periodic ✎

SCORES

TOTAL SCORE	OVERALL RATING
Pending	Pending

EMPLOYEE DETAILS

Position: HUMAN RESOURCES GENERALIST 1

Department: DHS - Division of Administrative Services
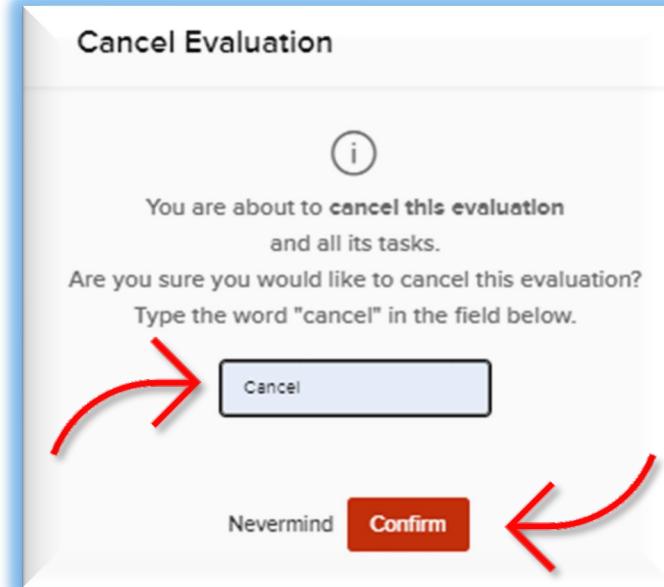
Content   Process   + Add Task

*Steps are required.

Before Ratings

EPA-1: Setting Goals and Expectations *	Due	Status
SHARON HAYES	Fri, Mar 01, 2024	Completed on

EPA — LEGAL HOLDS

All legal holds must be submitted by the Division of Administrative Services

DAS must be able to verify that the appropriate documentation has been received to support the legal hold

Task Assignee(s)	Department	Department Code	Related to	Subject	Priority	Status	Due Date
Sharon Hayes	DHS - Division of Administrative Services	0623	HOLD - AUTUMN GARDNER: Performance Evaluation (PY2024)	HOLD - EPA-2: Mid-Year Check –In	Low	Current	3/1/2024
Autumn Gardner	DHS - Division of Administrative Services	0623	HOLD - AUTUMN GARDNER: Performance Evaluation (PY2024)	Sign HOLD Autumn Gardner: Performance Evaluation (PY2024) for AUTUMN GARDNER	Low	Current	3/1/2024

A new Hold request will be required for each EPA cycle if employee has not returned to duty

A legal hold can be for a:

- Medical Leave of Absence
- FMLA
- Military Leave
- Workers' Compensation
- Parental Leave
- Personal Leave of Absence
- Suspension Pending Investigation
- Unauthorized Leave

DOP will place all approved EPAs on hold status

Steps to request a legal hold:

Step 1: Send the request through the DAS HR Request Form

Step 2: Attach the back-up documentation

Step 3: DAS will submit the request to DOP on your behalf

Step 4: DAS will forward DOP's approval email when the request is approved

Step 5: DAS will inform you if DOP rejects the request

A new Hold request will be required for each EPA cycle if employee has not returned to duty

https://docs.google.com/forms/d/e/1FAIpQLSfGMWx8M7Twsant-v423yt-9HFNxWCjo4fvUF_nNy1ue47CgQ/viewform

ADDITIONAL INFORMATION
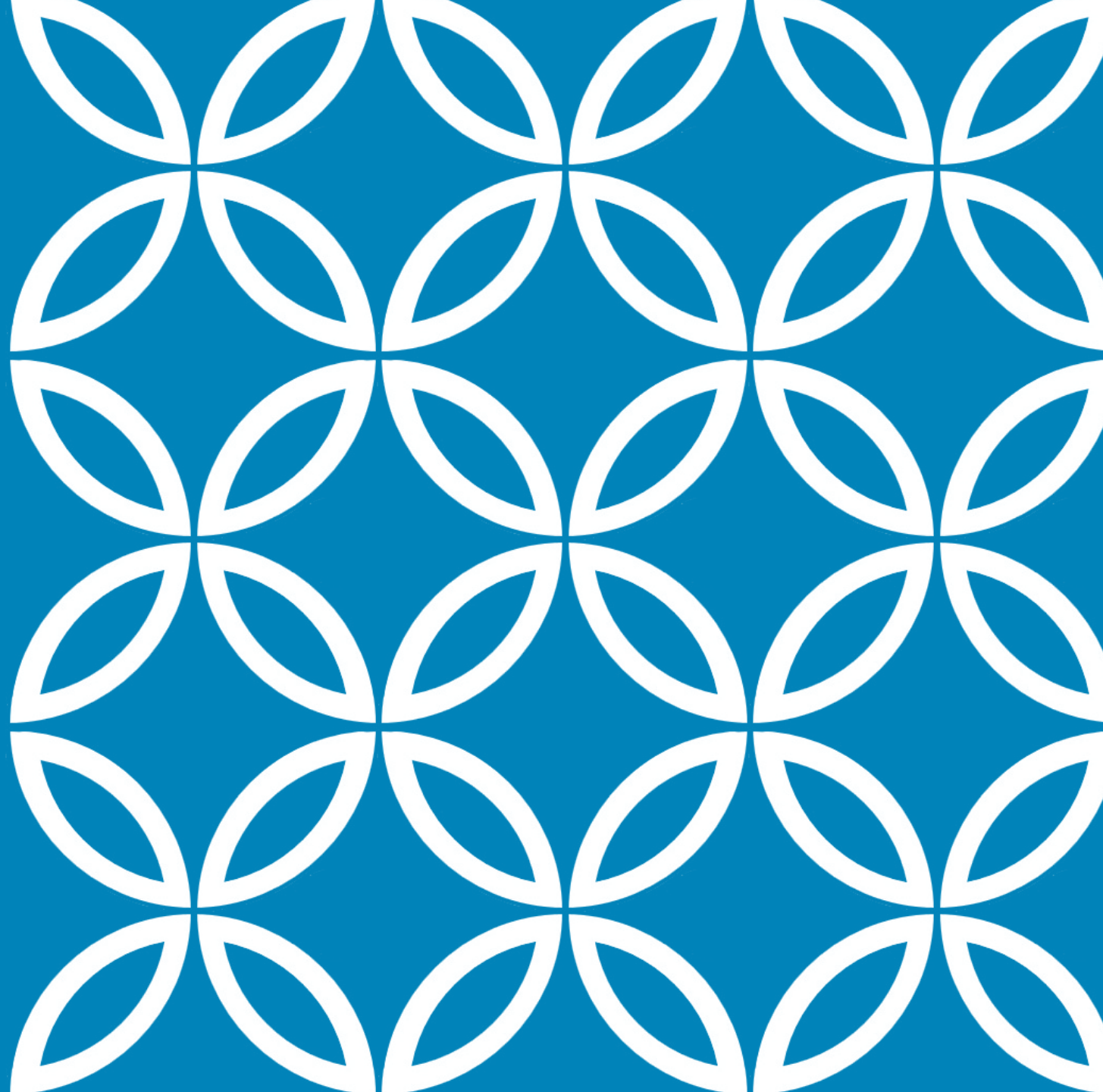
Performance Improvement Plan (PIP) : it is strongly recommended that supervisors develop a written PIP for an employee whose evaluation overall rating is less than 3.00 (Meets Expectations) or in any situation in which the employee's performance is not meeting expectations throughout the performance year

"Non-compliance with any section of this policy shall result in the employee becoming ineligible for discretionary pay increases for which an EPA is required" - DOP

The NEOGOV Perform App

Don't have access to a computer on a regular basis? Don't worry. Here is another way to access and sign your EPAs, create Journal entries, and view other information in Perform: The NEOGOV Perform App.

Download the app by scanning this QR Code or searching NEOGOV in the App store and log in with your username and password.

CONTACT US

Please reach out via chat, email, or phone to:

melissa.d.vance@wv.gov

304.352.0193

autumn.r.gardner@wv.gov

304.414.3402